

## Revision 05 to HM General Policy as of 01AUG20

## Applicable to tickets issued as of 01AUG20 to 30JUN22.

## **General Commercial Policy:**

All International\* Air Seychelles tickets issued starting from 01AUG20 to 30JUN22 will be eligible for the below:

## Unlimited date changes with no date change penalties for travel up to 31DEC22.

Customers will only have to pay applicable fare differences on new travel dates. No reimbursement will be given should the new fare be lower.

Date changes will not be permitted within 3 days (72 hours) to departure. This can be waived should passengers\*\* test positive for COVID-19 or are unable to travel due to COVID-19 related restrictions in the last 3 days prior to departure - following proof and documentation of applicable restrictions/certification.

- \* Standalone Domestic tickets will still have applicable change fees.
- \*\* Other passengers contained in the same PNR as the affected passenger will also be eligible for the change fee exclusion within 72 hours

Contact <u>RM@airseychelles.com</u> or <u>CRC@airseychelles.com</u> for further clarifications.

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