



**Airlink (4Z) Baggage Policy**

**Bulletin**

**01/2025**

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## 1. HAND OR CABIN BAGGAGE

In addition to the checked baggage allowance, each passenger may carry without additional charges hand baggage suitable for placement in the closed overhead rack or under the passenger's seat with maximum dimensions specified by the carrier subject to space availability. Maximum dimensions for one piece are (H) 56cm + (W) 36cm + (L) 23cm and maximum weight 8kg. The size of one carry on item shall not exceed the overall dimensions of 115cm.

Dimensions of hand-baggage:



The standard allowance per class for domestic and international flights is:

**Business Class:** 2 Pieces plus 1 slimline laptop bag

**Economy Class:** 1 Piece plus 1 slimline laptop bag

Unisex handbags are considered part of a passenger's wardrobe and not as hand baggage.

The following is classified as hand or cabin baggage:

- One foldable garment bag (sum of dimensions of 185cm)
- Overcoat, wrap or blanket
- Umbrella or walking stick (excluding ones with sharp points or sharp edges)
- Small camera and/or binoculars
- Reading matter for flight
- Infant food for consumption during the flight
- Infant carry basket/carry cot
- **Child Booster Seat**
- A handicapped Passenger may carry the below free of charge, even if it is carried in the aircraft hold:
  - 1 Wheelchair (only in the aircraft hold) maximum 32 kg
  - 1 Pair of crutches or braces
  - 1 Small dialysis machine. For self-use of the passenger (only in aircraft hold)
  - 1 Other orthopedic device
  - Braces or prosthetic devices (provided passenger is dependent on them)
  - Portable PC to be carried in applicable bag. The PC bag may not to be utilized for any other purpose and may not to be activated without permission from crew
  - Mobile phone (not to be utilized during flight).

## 1.1 Exceptions and Important Need-to-Knows about hand/cabin baggage

- When, for operational reasons, there is no space in the cabin to accommodate carry-on items, such items may be carried in the hold of the aircraft.
- The above articles, other than wheelchairs and infant carrying baskets, must be limited to a size which may be conveniently stowed in the aircraft's cupboard or under the seat in front of the passenger.
- Persons with reduced mobility may carry free of charge one wheelchair maximum weight of 32 kg and/or other assertive devices upon which they are dependent.
- The standard allowance in Business class is two pieces of cabin baggage. Economy class allows for one piece of carry on for domestic and regional flights for through journeys where the passenger travels partly in Business Class and partly in Economy Class, the free hand baggage allowance on each portion of travel shall be that applicable to the class of service for which the fare is paid.
- When an item, which is claimed to be one specified above, does not visibly accord with the relevant description or, if the passenger has more than one piece of hand baggage, it must be mass checked and such mass will be included in the total checked baggage mass.
- Any other articles shall not be carried free, in addition to the free allowance, and the acceptance of such other articles in the passenger cabin must be limited and conform to airline regulations.
- Cabin Baggage shall not be strapped into a seat

## 2. CHECKED OR HOLD BAGGAGE

Airlink applies the weight concept. The general free baggage allowance on Airlink flights is 20kg in Economy Class and 30kg in Business Class per adult passenger, see exceptions.

Fare Family	Booking Class	Free Baggage Allowance	Note
Superb Sunbird	C – J – D – Z	30 kg	
Magnificent Sunbird	Y	30 kg	Valid for tickets issued on/after 31 July 24
Elegant Sunbird	H – K	20 kg	
Variable Sunbird	B – M – T – S	20 kg	
Plain Sunbird	Q – V – L – G – W – X – U	20 kg	

Children & Infants paying at least 75% of the adult fare are entitled to the same baggage allowance as adults.

**Children (2–11) in addition to the Checked free baggage allowance one booster car seat per child passenger free of charge.**

Infants not entitled to a seat shall only be permitted 10 kg of checked-in baggage in addition to one collapsible pram/buggy and one infant car seat.

**Only regular-shaped bags with at least one flat surface are permitted.**

### Exceptions exist:

- If passage is between South Africa and Bulawayo / Luanda / Lusaka / Ndola where an allowance of 30 kg in Economy Class and 40 kg in Business class applies per adult passenger.
- If passage is between South Africa and Harare where an allowance of 30 kg in Economy Class and 40 kg in Business class applies per adult passenger, **excluding the direct flights between Durban and Harare where an allowance of 20 kg in Economy Class and 30 kg in Business class applies per adult passenger.**

- If passage is between Harare / Bulawayo / Luanda /Lusaka / Ndola where an allowance of 30 kg in Economy Class and 40 kg in Business class applies per adult passenger.
- If you are flying on a single-contract/interline **no-stop** ticket connecting with any Other Carrier Regional or International flight where the baggage allowance of the **most significant carrier** will reflect on your ticket (If passage is on separate-contract tickets or **constructed with sector fares**, the baggage allowance for each ticket shall apply). See important **need to know** below on **MSC – Most Significant Carrier**.
- If you are flying on a single contract/interline ticket on an approved interline partner airline where the applicable airline's allowance will reflect on your ticket.

#### **Important Need-to-Knows:**

**MSC – Most Significant Carrier – Interline tickets – IATA Resolution 302 refers** if you purchase a ticket which is wholly on the services of Airlink, Airlink's baggage policy will apply.

If you purchase an interline no-stop ticket involving more than one carrier, the baggage policy of the MSC will apply per direction of travel i.e., the first international carrier per direction.

The MSC policy will apply only if a through-check is possible – i.e., no night stop or stopover is permitted. However, the MSC policy is applied according to the ticket construction, so even if a passenger travelling on a “non-stop” ticket is required to clear luggage at first point of entry in South Africa, the luggage may be considered as “through-checked” in respect of the allowance.

**Hold space restrictions on Airlink aircraft** due to the nature of the smaller airports which Airlink serves with medium-size aircraft, hold space may be restricted on full flights and/or in certain weather conditions.

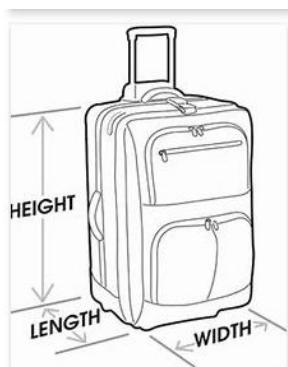
In such instances Airlink will do all possible to load all hold baggage and in the interest of operational safety, may opt to carry some baggage on the next available flight to your destination. Extra baggage may also be carried at an additional charge. However, this may not guarantee that the baggage is carried on the same flight on which you travel, under the afore-mentioned circumstances.

## **2.1 SIZE AND WEIGHT OF CHECKED-IN BAGGAGE**

The maximum dimensions of any one piece of baggage permitted where travel is **wholly on the services of Airlink flights** are:

(H) 90cm + (W) 72cm + (L) 45cm (including handle, wheels and pockets) total dimensions 207cm

Dimensions of Hold baggage:



**Bulky items** may also be carried up to maximum dimensions of (H) 190cm + (L) 75cm + (W) 65cm (including handle, wheels, and pockets) but may incur an excess baggage charge if the free baggage allowance is exceeded.

**The maximum permitted weight of any one piece of checked luggage is 32 kg.**

Any item exceeding the above dimensions may be booked as Cargo through the following channels:

Airlink CARGO or [enquiries@airlinkcargo.co.za](mailto:enquiries@airlinkcargo.co.za) . For more information regarding Cargo please visit [www.airlinkcargo.co.za](http://www.airlinkcargo.co.za) +27 10 880 3632/3

### Free Baggage Allowance – Checked Baggage - Weight Concept

Passenger	Route	Type of baggage	Weight
Adults and Children aged 2 years and over	Between South Africa and Ndola, Lusaka, Bulawayo. Luanda	Any number of pieces	40 kg Business Class 30 kg Economy Class
Adults and Children aged 2 years and over	Between South Africa and Harare <b>excluding the direct flights between Durban and Harare</b>	Any number of pieces	40 kg Business Class 30 kg Economy Class
Adults and Children aged 2 years and over	<b>Direct flights between Durban and Harare</b>	Any number of pieces	30 kg Business Class 20 kg Economy Class exception 30 kg Magnificent Sunbird (booking class - Y)
Adults and Children aged 2 years and over	Between Harare / Bulawayo / Lusaka / Ndola/ Luanda	Any number of pieces	40 kg Business Class 30 kg Economy Class
Adults and Children aged 2 years and over	All other Airlink flights	Any number of pieces	30 kg Business Class 20 kg Economy Class exception 30 kg Magnificent Sunbird (booking class - Y)
<b>Child 2 – 12 years</b>	<b>All Airlink flights</b>	<b>Any number of pieces</b>	<b>Baggage allowance as per checked baggage plus 1 Booster seat per child.</b>
Infants under the age of 2	All Airlink flights	Any number of pieces	10 kg plus one collapsible pram or buggy and one infant car seat
Skybucks Black Tier member	All Airlink operated flights excluding flights. 4Z 8000 – 4Z 8999		Additional 10kg
Skybucks Emerald Tier member	All Airlink operated flights excluding flights. 4Z 8000 – 4Z 8999		Additional 5kg

### 3. Excess Baggage Charges Airlink flights

**Domestic Flights:** Thirty-eight (38) South African Rand per kilogram plus 15% VAT. (per sector)

**Regional Flights:** Flat amounts as per the table below: -

From	To	Currency	Amount per KG
ZA	Lesotho / Eswatini / Gaborone	USD	2.00
ZA	Botswana (excluding Gaborone) / Namibia / Mozambique / Zambia / Zimbabwe	USD	3.00
ZA	Angola / DRC / Madagascar / Malawi / Kenya / Tanzania	USD	6.00
ZA	St Helena	USD	10.00
From	To	Currency	Amount per KG
Botswana / Eswatini / Lesotho / Namibia / Mozambique	ZA	USD	4.00
Angola / DRC / Madagascar / Malawi / Kenya / Tanzania / Zambia / Zimbabwe	ZA	USD	7.00
St Helena	ZA	USD	11.00

#### More Need-to-Knows:

**Differences in Baggage policies** from all over the world affect the allowances shown on tickets which are interlined on Airlink flights and perceived anomalies may occur from time to time. Airlink staff will do all possible to honour the allowance shown on the passenger's air-ticket.

#### Important Need – to – Know: Interlining of baggage

**If baggage allowances differ per sector on an interline air-ticket** (normally a sector fare construction), the allowance per sector shall be applied. In this instance, if excess baggage charges are applicable, these should be charged separately per sector however passengers may still be through-checked.

**In case of through-check-in on airlines**, the applicable excess charges should be charged if required for each part of the journey. If excess baggage applies on a routing where no published excess baggage charge is available, the applicable charge applies in the direction of travel for 4Z sectors and for other airline sectors according to the transporting carrier's rules and charges.

## 4. SPECIAL BAGGAGE CATEGORIES

### 4.1 ANIMAL IN HOLD (IATA CODE AVIH)

N.B. Not to be accepted as excess baggage on International and Regional routes – refer to Airlink Cargo.

AVIH is not included in the free baggage allowance.

#### Domestic routes -

Domestic pets limited to small and medium sized dogs, cats, and household birds, shall be carried in a pet container that meets the specification of the “IATA live animals’ regulations”. Suitable pet containers may be purchased from selected pet shops.

Crate	Dimensions	Weight
*No 1:	60 x 45 x 40 cm	4 kg
*No 2:	80 x 55 x 55 cm	6 kg
*No 3:	100 x 65 x 70 cm	13 kg
*No 4:	125 x 75 x 85 cm	22 kg

\*Denotes: Crates are accepted on condition they are dismantled into pieces so that they will fit into the X-Ray machine for screening purposes.  
These crates must be able to be dismantled without tools.

- **Weight Concept (WC): Normal excess baggage rates apply for all 4 crate sizes including the weight of the animal.**

Carriage of domestic pets is subject to Carrier’s approval, must be booked no later than 72 hours prior to departure.

It is contingent on the fact that the animals are properly crated and accompanied by valid health and original vaccination certificates.

Airlink reserves the right to determine the manner of carriage and to limit the number of domestic pets that may be carried on a flight within the hold, maximum weight of Pet plus crate may not exceed 32kg

### 4.2 PETS IN CABIN (IATA CODE PETC)

- No domestic pets are permitted in the Cabin.

**Exceptions:** Airlink may accept for transportation in the aircraft cabin without charge:

- **“Seeing-eye dogs”** accompanying blind passengers. Dogs trained to assist deaf passengers or comparable service dogs are carried free of charge and may be accepted in the cabin only once prior arrangements have been made with the carrier.
- **“Seeing-eye”**, service dogs and Emotional Support / Psychiatric Service dog, together with containers and food will be carried free of charge in addition to the normal free baggage allowance. A medical certificate must be produced as evidence of the passenger’s dependence upon a hearing or other service dog.
- Acceptance for carriage of pets or “seeing-eye dogs” or other service dogs, Emotional Support / Psychiatric Service dog is subject to the conditions that the passenger assumes full responsibility for such pet where carriage is not subject to the liability rules of the Convention.
- Airlink will have no liability in respect of any such animal not having all the necessary documents for entry into or passage through any country unless such damage has been caused by carrier’s gross negligence or willful misconduct. The passenger is liable for all damages which a pet might cause to others.



- The dog, when properly harnessed, may be permitted to accompany such passenger into the aircraft cabin but shall not be permitted to occupy a seat.
- Request must be booked no later than 72 hours prior to departure.

### 4.3 WHEELCHAIRS (IATA codes WCHS / WCHC)

A non-collapsible wheelchair or power-driven wheelchair may be accepted free of charge provided the passenger is dependent on it. Wheelchairs weighing in excess of 32 kg may not be accepted as checked baggage and must be booked no later than 72 hours prior to departure and handled as cargo, maximum weight 60kgs, through Airlink Cargo Customer Care contact +27 10 880 3632/3.

### 4.4 SPORTING EQUIPMENT

- Individual sportspersons or sports groups will be permitted, **sporting equipment** packed as one-piece, maximum 15kg on top of the free checked baggage allowance allocated on the ticket.
- Should the overall baggage allowance weight exceed the free allowance, excess baggage rates will apply. The maximum overall allowance that can be carried free of charge varies according to the class and destination.
- Example of the overall free baggage allowance is 20kg permitted on an Economy class ticket and an additional 15kg permitted for a golf bag which means the total free baggage allowance is 35kg before excess baggage charges will apply.
- Exceptions – Hunting rifles: Example - The overall free baggage allowance is 20kg permitted on an Economy class ticket and an additional 15kg permitted for the hunting rifle plus an additional 5kg for the ammunition which means the total free baggage allowance is 40kg before excess baggage charges will apply.
- Individual sports items with maximum dimensions of 190 x 75 x 65 cm. Sports items exceeding these dimensions cannot be transported as checked baggage and must be sent as cargo.
- Sports equipment bags and cases cannot contain personal clothing or other personal items. They must be used only to carry sports equipment.
- Aircraft restrictions limit the quantity and types of certain sports equipment that can be accepted so it is advisable to pre-book such items.
- All excess baggage purchases are Non-Refundable regardless of whether the excess baggage charges have been utilized or not. The excess baggage EMD is Transferable to the new flight for the same route and the same passenger in the event of a Voluntary or Involuntary flight change. For no-show passengers who purchase a new Ticket the EMD for the NOSH flight can be Revalidated for the new flight provided the EMD coupon status is Open.
- To ensure acceptance of such at the airport, a facility is offered whereby this may be pre-booked as a Special Service Request in respect of Sports Equipment (SSR SPEQ or SSR WEAP) through your travel agent or through the Airlink Reservation Support Desk + 27 11 451 7300 press 1 or email [e-ticketing@flyairlink.com](mailto:e-ticketing@flyairlink.com)

Please ensure approval no less than 72 hours prior to departure for all sporting equipment items.

Take note of the limitations and conditions below for the acceptance for sporting equipment subject to weight and space available on Airlink.

<p><b>Angling equipment. (SSR SPEQ)</b></p> <p>Fishing rods must be packed in protective cylinders not exceeding 2m in length.</p>	<p><b>Non-motorised Bicycle (SSR BIKE)</b></p> <p>Restricted to the following maximum number of bicycles per aircraft type:</p> <ul style="list-style-type: none"> <li>➤ Embraer 135/140 = 3</li> <li>➤ Embraer E-Jet 170/190 = 6</li> <li>➤ Embraer E-Jet 195 = 10</li> </ul> <p>Maximum dimensions of 190cm x 75cm x 65 cm (including handle, wheels &amp; pockets) – valid for all aircraft types.</p> <p>Disassembly and packing conditions apply. See Note 3.</p>	<p><b>Cricket equipment. (SSR SPEQ)</b></p> <p>Restricted to 1 Cricket Coffin per passenger on Airlink Flights.</p>
<p><b>Flare guns– (SSR SPEQ)</b> (No flares as this is a Dangerous Good)</p>	<p><b>Golfing equipment. (SSR SPEQ)</b></p> <p>Restricted to 1 Golf Bag per passenger on Airlink</p>	<p><b>Horse Riding Equipment (SSR SPEQ)</b></p> <p>Saddle, stirrups, and riding helmet must be tied and securely packed and wrapped.</p>
<p><b>Hunting Weapons (SSR – WEAP)</b></p> <p>Firearms &amp; Ammunition – subject to correct transportation / safety procedure being followed) maximum 15 kg.</p> <p>Ammunition – up to 5 kg when packed separately from the firearm, as per regulations (See 4.13). These will be accepted free of charge. See exception 4.4 (d)</p>	<p><b>Mountain Climbing Gear (SSR SPEQ)</b></p> <p>Including Crash pads and equipment.</p>	<p><b>Paintball guns – (SSR SPEQ)</b> (No gas cylinders as this is a Dangerous Good.)</p>
<p><b>Scuba diving equipment. (SSR SPEQ)</b></p> <p>Diving cylinders must be empty and hung upside down with the valve open for 24 hours prior to departure</p>	<p><b>Spear Guns (SSR SPEQ)</b></p>	<p><b>Snow or Water Skis (SSR SPEQ)</b></p> <p>Provided they do not exceed 2m in length</p>

**PLEASE NOTE THE INFORMATION BELOW**

1. **Sporting Equipment not specified in table above**, will be accepted and must be booked via Airlink Head Office for verification, 72 hours before departure. Please note that this sporting equipment will be permitted strictly at Airlinks discretion.
2. **Hold space restrictions on Airlink aircraft** due to the nature of the smaller airports which Airlink serves with medium-size aircraft, hold space may be restricted on full flights and/or in certain weather conditions.

In such instances Airlink will do all possible to load all hold baggage but, in the interest of operational safety, may elect to carry some baggage on the next available flight to your destination. Extra baggage may also be carried at an additional charge. However, this may not guarantee that the baggage is carried on the same flight on which you travel, under the aforementioned circumstances.

3. Bicycles will be accepted if they are packaged in a bike case/container suitable for transportation. The handlebars must be aligned along the length of the frame and all pedals must be removed, including any other parts that may stick out. It is recommended that bicycle tyres are deflated prior to transportation.

**4.5 MUSICAL INSTRUMENTS**

Musical instruments, cello, harp, guitar etc, are not accept in the aircraft cabin and accepted only as Checked baggage for placement in the hold compartment. This type of baggage shall have a "Fragile" sticker attached and the Passenger shall be required to sign a Limited Release tag. Advance arrangement must be made no later than 72 hours prior to departure. The musical instrument must be in its hard-shell case for appropriate protection.

**4.6 PHOTOGRAPHIC EQUIPMENT**

- a) Passengers traveling with photographic equipment pertaining to lenses and cameras will be allowed to carry the equipment on board if the allowance is within the current hand baggage regulations, total dimensions 115cm, maximum 8kg.
- b) Any other photographic equipment, i.e., lighting equipment, tripods, props etc. must be packed in cases or boxes as Checked Baggage.
- c) Should the weight and dimensions exceed the allocated 8kg hand luggage allowance, an excess charge will be charged, and the Passenger will be allowed to carry the equipment pertaining to lenses and cameras to the aircraft. The bag will be tagged with a SkyCheck tag and will be placed on the SkyCheck facility.
- d) Advance reservation arrangements must be made no later than 72 hours prior to departure.
- e) This type of baggage shall have a "Fragile" sticker attached and the Passenger shall be required to sign a Limited Release tag.

**4.7 PERISHABLE PRODUCE – DOMESTIC SERVICES ONLY**

A maximum mass of 10 kg of perishable goods may be included in the free baggage allowance. Due to its perishable nature, it will be carried at the passenger's own risk and will not be accepted on Airlink regional flights.

## 4.8 CREMATED HUMAN REMAINS

Cremated human remains (ashes) in a funerary urn may be carried in cabin baggage or checked baggage accompanied by a copy of the death certificate and a cremation certificate.

The ashes must be securely packaged inside a suitable container with a screw-top lid or strong plastic that will be protected against breakage and pass through the airport x-ray machines.

The local consulate at your origin or the embassy of the country you are travelling to may be contacted as country rules vary.

### **Coffins**

Coffins containing human remains (body must be embalmed and not leaking) is not accepted at check-in but only as Cargo after an assessment is made due to the restricted cargo capacity size of Airlink aircraft.

[customercare@airlinkcargo.co.za](mailto:customercare@airlinkcargo.co.za) needs to be contacted 48 hours in advance by a registered undertaker or funeral parlour.

## 4.9 RESTRICTED ITEMS IN CHECKED BAGGAGE

Your hold luggage should not contain:

- **Fragile** articles
- **Perishable** articles
- **Valuable items** such as:
  - cameras and accessories
  - computers and accessories (notebooks and notepads)
  - phones
  - legal and/or company documents
  - legal tender (cash cards or cheques)
  - Bullion (gold, silver etc.)
  - leather jackets and clothing
  - any type of jewelry
  - merchandise
  - Electronic Cigarette

Airlink will assume no liability for loss or damage of the aforementioned items and may refuse to carry such as Checked/Sky-check baggage.

## 4.10 Items not to be included in unchecked baggage:

The following list (aligned with ICAO and IATA recommended practice) is provided as a guideline of what items are not to be allowed in the cabin of Airlink aircraft. Items indicated on this list, except firearms and ammunition, may however be carried in the checked baggage of passengers. This does not include the obvious items considered as harmful items i.e., knives, firearms, explosives, grenades, etc.

Ammunition See Chapter 4.13	Baseball Bats	Blackjacks	Box Cutters	Brass Knuckles
Corkscrews	Cricket Bats	Crow Bars	Disabling Chemicals or Gases	Duct Tape
Fire Extinguishers	Golf Clubs	Handcuffs	Hammers	Heavy Tools (Wrenches, Pliers etc.)
Hockey Sticks	Hunting Knives	Ice Axe / Ice Pick	Martial Arts Devices	Metal Scissors with Pointed tips
Pool Cues	Portable Power Drills	Razor Blades (not in cartridge)	Religious Knives	Screw Drivers
Ski Poles	Tennis / Squash / Badminton racquets	Throwing Stars		

**NOTE:** Manicure sets, including small scissors and metal nail files are permitted.

The items below, shall incur a handling fee charge as per cities and charges under Paragraph 4.13

Axes and hatchets	Decommissioned Weapons	Starter Guns	Pellets Guns / Air Rifles	Replica Guns
Stun Guns / Shocking Devices	Swords	Toy Weapons	Tranquilliser Dart Guns – <b>Veterinary purposes only</b>	

Certain items not listed as Prohibited items which may be carried on a person or in cabin baggage for medical or other use, such as syringes and hypodermic needles should be declared to the airline check-in agent or checkpoint security staff. The airline will accept the carriage of these items in the cabin of the aircraft only if such items are accompanied by clearly labelled medication such as insulin or other lifesaving medicines. Unlabelled or unidentified substances accompanied with syringes, or packs of needles not accompanied by the above, may be denied for carriage on a person or within cabin baggage. Passengers carrying these items, when not requiring access to such items during flight, are encouraged to rather pack these within their checked baggage. When such items are considered as unjustified or non-essential, security staff may confiscate such items if a passenger fails to provide sufficient reason and/or medical evidence to carry such items.

Further restrictions on items allowed in sterile areas of airports, may be imposed, or may differ from country to country, dependant on the Policy of the Local Authorities.

#### 4.11 PORTABLE ELECTRONIC DEVICES (PEDS)

Refer to Clause 10.5 (Lithium Batteries) in the Airlink Conditions of Carriage

To minimize the risk of PED's interfering with the aircraft systems, the carrier must ensure that passengers are adequately briefed on the potential dangers of using PEDs on-board aircrafts. Certain PEDs may only be used during the cruise phase of the flight with permission of the Captain, who has the final authority regarding such usage. These include:

- Laptop computers outside critical stages of flight with permission of the Captain (associated printers and CD ROM equipment may not be used)
- I-Pads
- Hand-held calculators and electronic games
- Audio tape players and recorders.

**The following equipment may be used on board the aircraft without restriction:**

- Heart pacemakers
- Hearing aids
- Clocks, watches and timers
- Medical equipment approved for use in an aircraft

**The following equipment is prohibited from use on board an aircraft at all times:**

- AM / FM / TV transmitters and/or receivers
- Walkie Talkies
- Remote controlled toys
- Scanners
- Citizen band transceivers
- Cordless microphones
- Satellite receivers
- Portable video equipment
- Electric power converters
- Electronic Cigarette
- Computer printers
- Laser pointers
- CD players and CD-ROM devices
- The Limit to the number of PED and spare batteries that may be carried by passengers and crew are:
  - Maximum of 15 Portable Electronic Devices
  - Maximum of 20 non-spillable Spare Batteries and must be 12V or less and 100Wh or less

#### 4.12 DANGEROUS GOODS

**Items that may not be carried on board an aircraft:**

- Explosive munitions, fireworks, toy gun caps and flares.
- Gases. Flammable, non-flammable, deeply refrigerated aerosols, gas cylinders, lighter and butane gas hairbrush refills, and liquid nitrogen.
- Oxygen. For safety reasons the airline does not permit Passengers to bring their own oxygen cylinders aboard an aircraft in Checked or Unchecked Baggage. The airline also cannot supply oxygen onboard.

- Flammable Liquids and Solids such as, but not restricted to, paints, thinners, solvents and firelighters.
- Magnetized materials such as a compass.
- Teargas, such as self-protection mace canisters.
- Substances liable to spontaneous combustion and substances which, on contact with water, emit flammable gases.
- Oxidizing substances (such as bleaching powder and peroxides).
- Poisonous (toxic) and infectious substances.
- Radioactive materials.
- Corrosives (such as mercury, acids, alkalis and wet cell batteries).
- Magnetized materials and miscellaneous dangerous goods as listed in the IATA Dangerous Goods Regulations.

#### Items that may be carried on board an aircraft:

- **Medicinal and toilet articles** in small quantities which should not exceed 2 kg or 2 liters. Each individual article should not exceed 500ml. This includes such items as hairsprays, perfumes and medicines containing alcohol.

- **Alcoholic Sanitisers.**

- **Carriage of alcohol-based sanitisers** maximum alcohol volume 70% by Passengers are accepted as part of Medicinal or Toiletry Articles as follows:

Domestic flights	1 x 500 ml max
International / Regional flights	1 x 100 ml max

- The sanitisers are acceptable as both Carry-on baggage and Checked baggage.
  - It is recommended that alcohol-based sanitisers be carried as hand baggage to avoid fire hazards.
  - Flip-top bottles are prone to leak due to cabin pressure fluctuations therefore use screw top bottles or any other means to prevent leakage and when packed with equipment containing lithium batteries.
- **Alcoholic beverages.**
- Alcoholic beverages between 24% and 70% alcohol by volume may be permitted as checked or carry-on baggage under certain conditions. These beverages must remain in their original retail packaging and may not exceed 70% alcohol by volume, with a maximum of 5 liters per passenger. No children under the age of 18 years old will be permitted to carry alcohol as checked or carry-on baggage. All baggage must meet the applicable carry-on baggage and checked baggage limitations relating to maximum weight and dimensions. Excess baggage charges will apply whenever checked baggage exceeds the free baggage allowance. No additional carry-on baggage is permitted at all.
  - Alcoholic beverages below 24% alcohol by volume are not restricted, provided the applicable baggage limitations relating to maximum weight and dimensions are met. Alcoholic beverages, when tendered for carriage, must be in their original sealed packaging and adequately packed for transportation. Open or unsealed containers will not be accepted for transportation as either carry-on or

checked baggage. Passengers will be requested to dispose thereof prior to boarding the flight.

- Alcoholic beverages may not be consumed by passengers at any time during their journey, regardless of how or where they were purchased. This does not apply to alcohol served onboard the aircraft on selected Airlink flights.
- Airlink maintains the right, at any time and for any reason, to decline or withdraw the service of alcohol in the interest of both safety and comfort of passengers.
- **Carbon dioxide gas cylinders** for the operation of mechanical limbs. Spare cylinders are also permitted.
- **Dry ice.** A maximum of 1 kg of dry ice may be carried provided it is well ventilated to allow the escape of carbon dioxide gas.
- **Medical / Clinical thermometer.** For personal use only and must be in a protective case.
- **Two small non-flammable gas cylinders** which are fitted into a self-inflating life jacket plus two spare cartridges.
- **Hair curlers** containing hydrocarbon gas. No more than one set per passenger or crew member, provided that the safety cover is securely fitted over the heating element. These hair curlers must not be used on board the aircraft at any time. Gas refills for such curlers are not permitted in checked or carry-on baggage.
- **Personal smoking materials** intended for use by an individual when carried on their person. However, lighter fuel and refills and lighters containing unabsorbed liquid fuel are not permitted.
- **Cardiac pacemakers** containing radioactive material such as plutonium batteries, when surgically implanted in medical patients.

#### **Items that may only be carried in the Cabin of a Passenger Aircraft**

- Pacemakers. Passengers with surgically implanted cardiac pacemakers powered by lithium batteries may travel onboard without restriction.
- Matches or a lighter. Only enough for personal use and must be carried on the person.
- Underwater torches or soldering iron. The heating element or the batteries must be removed.
- Mercurial barometer – may only be carried by a weather bureau official and must be securely packed in leak-proof and puncture-resistant packing.

#### **Items that may only be carried in the Hold of a Passenger Aircraft**

- Ammunition. Cartridges in quantities not exceeding 5 kg per passenger for sporting purposes provided it is securely boxed.
- Aqualung air cylinders. Only empty cylinders used for water diving will be accepted.
- Battery operated wheelchairs wet and dry cell. Wheelchairs can be carried in the hold of all aircraft.



## Items that are forbidden on Passenger and Cargo Aircraft

- Security equipment such as attaché cases, cash boxes and cash bags incorporating dangerous goods, such as lithium batteries and/or pyrotechnic material, are totally forbidden.
- Disabling devices. Disabling devices such as mace, pepper spray, etc. containing an irritant or incapacitating substance is prohibited on the person, in checked baggage and cabin baggage.
- Ammunition with explosives or incendiary projectiles are completely prohibited for carriage by air.

### 4.13 FIREARMS AND AMMUNITION (Subject to arrangement with Airlink prior to departure)

Only **Hunting Rifles, Hunting Handguns** (used for the hunting of game), **Hunting Shotguns** and **Sport Firearms** will be transported as Checked baggage.

#### 4.13.1 WEAP General:

South African Laws prohibit the carriage of firearms and ammunition in checked baggage or cabin baggage of a passenger. Only passengers 18 years and older may check-in a firearm.

Such firearms and ammunition must be produced to security staff for the correct handling and checking of the relevant documentation and licence.

A maximum weight of 5 kg ammunition per passenger shall be removed from firearms in a safe manner, before transportation. The removed ammunition shall be packed in separate, lockable, and secure container.

In this instance, passengers will not be charged an extra baggage fee for the separate ammunition case, if they exceed the free baggage allowance (Piece Concept)

Exceptions – Hunting rifles: Example - The overall free baggage allowance is 20kg permitted on an Economy class ticket and an additional 15kg permitted for the hunting rifle plus an additional 5 kg for the ammunition which means the total free baggage allowance is 40kg before excess baggage charges will apply.

#### 4.13.2 Domestic travel:

Within South Africa, hunting and sporting firearms and ammunition may not be stored in the same case as the firearm nor within checked-in baggage, it must be packed separately.

#### 4.13.3 Between International and Regional travel via South Africa (JNB / CPT / DUR)-

Hunting and sporting firearm and ammunition maybe checked through South Africa in their checked-in baggage, if permitted by the State (Country) they are travelling to/from e.g., NYC FRA JNB BUQ vice versa – (only where passenger does not enter South Africa).

#### 4.13.4 Between Domestic and International / Regional-

- Travel to South Africa:

Passengers will need to package their hunting and sporting ammunition separate from their Checked-in baggage, the ammunition shall be pack in separate, lockable, and secure container, at the first points of entry into South Africa, for all domestic flights, for security clearance by the South African Authorities e.g., FRA JNB DUR / MUB JNB DUR (clearance will be done in JNB).

- Travel from South Africa:

Passengers require SAPS clearance of their hunting and sporting rifles and ammunition before check-in and then they are permitted to pack ammunition into checked-in baggage as per the laws of the State (Country) they are travelling to e.g., DUR JNB FRA / DUR JNB MUB.

**Airlink shall not be held responsible if ammunition is confiscated from checked-in baggage by Airport security or police.**

**4.13.5 No hand weapons** (small-arms, handguns i.e., pistols/revolvers) will be accepted or may be transported on any Airlink aircraft. Only, hunting rifles, shotguns, Sporting firearms and hunting handguns (maximum 15 kg) must be transported as checked baggage.

Table below stipulates if WEAP is permitted per destination and the applicable handling fee.

**a. South Africa –**

• Cape Town	• Durban	• East London
• Johannesburg	• Kimberley	• Gqeberha (Port Elizabeth)
• Hoedspruit	• Nelspruit	• Mthatha
• Polokwane	• Richards Bay	• Sishen
• Upington		

• Skukuza - Station Manager <b>MUST</b> be advised.
• Bloemfontein / George – any firearms <b>prohibited</b> from transporting.
• Pietermaritzburg – no handguns permitted.

**Applicable handling fee per sector, needs to be issued on an EMD.**

<b>Within South Africa –</b>
<b><u>Except for travel from: Kimberley, Richards Bay and Sishen- see below</u></b>
<ul style="list-style-type: none"> <li>➤ <b>Handling Fee:</b> ZAR 500 excluding VAT will apply for LOADING per gun or per rifle.</li> <li>➤ <b>Payment:</b> paid directly in advance to Airlink or at the airport.</li> </ul>
<ul style="list-style-type: none"> <li>• Kimberley: -           <ul style="list-style-type: none"> <li>➤ <b>Handling Fee:</b> ZAR 300 excluding VAT will apply for LOADING and ZAR 300 excluding VAT for OFFLOADING per gun or rifle bag.</li> <li>➤ <b>Payment:</b> paid directly to the Handling agent at the airport.</li> </ul> </li> </ul>
<ul style="list-style-type: none"> <li>• Richard Bay: -           <ul style="list-style-type: none"> <li>➤ <b>Handling Fee:</b> ZAR 450 excluding VAT will apply for LOADING and ZAR 450 excluding VAT for OFFLOADING per gun or rifle bag.</li> <li>➤ <b>Payment:</b> paid directly to the Handling agent at the airport.</li> </ul> </li> </ul>
<ul style="list-style-type: none"> <li>• Sishen: -           <ul style="list-style-type: none"> <li>➤ <b>Handling Fee:</b> ZAR 700 excluding VAT will apply for LOADING and ZAR 700 excluding VAT for OFFLOADING per case.</li> <li>➤ <b>Payment:</b> paid directly to the Handling agent at the airport.</li> </ul> </li> </ul>

**Regional****b. Angola**

- Luanda— all firearms **prohibited** from transporting.

**c. Botswana –**

- Kasane / Gaborone / Maun

**d. The Democratic Republic of Congo**

- Lubumbashi / Kinshasa – any firearms **prohibited** from transporting.

**e. Lesotho –**

- Maseru

**f. Malawi –**

- Blantyre / Lilongwe

**g. Madagascar**

- Antananarivo
- Nosy Be – any firearms **prohibited** from transporting.

**h. Mozambique –**

- Beira / Maputo / Nampula / Pemba / Tete / Vilanculos

**i. Namibia**

- Windhoek / Walvis Bay – **Hunting Rifles** may **ONLY** be transported.

**j. – Eswatini**

- Manzini

**k. St Helena**

- St Helena Island / Ascension Island – any firearms prohibited from transporting.

**l. Tanzania**

- Dar Es Salaam

**m. Zambia –**

- Livingstone / Lusaka / Ndola

**n. Zimbabwe –**

- Bulawayo / Harare / Victoria Falls

**o. Kenya –**

- Nairobi – any firearms **prohibited** from transporting.

**Applicable handling fee per sector, needs to be issued on an EMD.**

<b>Ex Johannesburg, Durban, Cape Town, Nelspruit to Africa – Direct flights</b>
<ul style="list-style-type: none"> <li>➤ <b>Handling Fee:</b> USD 35 excluding VAT will apply for LOADING per gun or per rifle.</li> <li>➤ <b>Payment:</b> paid directly in advance to Airlink or at the airport.</li> </ul>



<b>Ex Africa to Johannesburg, Durban, Cape Town, Nelspruit – Direct flights</b>
<ul style="list-style-type: none"> <li>➤ <b>Handling Fee:</b> USD 40 excluding VAT will apply for LOADING per gun or per rifle.</li> <li>➤ <b>Payment:</b> paid directly in advance to Airlink or at the airport.</li> </ul>



- **Ammunition:** on its own will be required to pay a handling fee as per the above charges.

Rifles and shotguns will not be accepted as Checked Baggage, unless approved no less than 72 hours prior to departure through **Airlink Reservation Support Desk Tel +27 11 451 7300 press 1 (one) or email [e-ticketing@flyairlink.com](mailto:e-ticketing@flyairlink.com)**. Rifles must be unloaded with the safety catch on, and suitably packed and accompanied by all documents legally required by the countries of departure, destination, and any stopovers. Only five (5) kilograms of ammunition is allowed per Passenger.

Ammunition will never be carried in the cabin or flight deck of the aircraft. Ammunition must be packed separately and securely from the firearm case.

Weapons such as antique firearms, knives and similar items may be accepted as Checked Baggage only at the airline's discretion.

Airlink will have no liability or responsibility where any item accepted is removed from Checked Baggage and/or retained or destroyed by security personnel, government officials, airport officials, police or military officials or other airlines involved in the carriage of a Passenger.

#### 4.14 BAGGAGE IRREGULARITIES

Any item(s) of baggage which is mislaid, wrongly labelled, misrouted or damaged whilst in the custody of Airlink shall be regarded as mishandled baggage.

Mishandled baggage should be reported immediately upon arrival at the Baggage Enquiries office in the arrivals area.

#### 4.15 FIRST –NEED ITEMS

Essential items of clothing and toiletries may be purchased and claimed from Airlink should baggage which has been mislaid by Airlink or its appointed handling agent not be returned to the passenger on the same day, except where the passenger resides in the area where the loss has been reported. Such items are restricted to maximum value of ZAR350.00 per passenger, per day, limited to a maximum of 5 days.

#### 4.16 LIMITATIONS ON SETTLEMENTS

The extent of Airlink's liability is determined by the applicable Convention being either the Montreal Convention or the Warsaw Convention.

The liability of the Airline in regard to any claim that the Passenger may have against Airlink in regard to Loss or Damage to Baggage is limited to the higher of:

- the sector fare paid by the Passenger for the Ticket; or
- the applicable Convention in terms of any claims related to the loss of or damage to Baggage, provided that the Passenger comply in all material respects with the procedures in submitting the claims as provided for in the applicable Convention.

## 5. RIGHT TO REFUSE CARRIAGE

Airlink may refuse to carry as baggage:

- Any item reasonably considered to be prohibited or unsuitable for carriage because of its size, shape, weight, content, character, for safety or operational reasons, the comfort of other passengers or which are fragile or perishable having regard to, amongst other things, the type of aircraft being used. Information about unacceptable items is available from us or our authorized agents upon request.
- Items of which the carriage is prohibited by the applicable laws, regulations or orders of any state to be flown from or to.
- Airlink may refuse the acceptance of baggage for carriage unless it is in reasonable condition as well as properly and securely packed in suitable containers.

New 4Z Baggage document – updated 18 Jun 20.

4.8 & Weapons included into Handling fees -Updated 07 Jul 20

4.12 ELS & PLZ included as cities to collect charges for Weapons – updated 25 Aug 20.

2. Checked or Hold Baggage – removal of Gaborone and Maseru – exception of 30kg & 40kgs effective for tickets issued on/after 28 Oct 20 – updated 26 Oct 20 also valid from South Africa.

Addition of FBM excess baggage rate. – updated 26 Oct 20

Addition of DAR excess baggage rate – updated 16 Nov 20

Updated table for excess baggage – between ZA -NLA / LUN / BUQ / HRE – updated 23 Dec 20

Updated PZB – no handguns – 02 Feb 21

Updated AVIH – Domestic pets 02 Feb 21

Updated and include – FBM / DAR / Musical instruments / SPEQ – 03 Feb 21

Updated to include Tennis / Squash Equipment / PLZ name change / addition of Sporting equipment - 13 May 21

Charging of Weapons – effective for booking made on/after 14 May 21

Charging of weapons per gun / rifle + wording change on Sporting equipment– 26 May 21

Excess baggage charge DAR / EBB – 11 Jun 21

Change to WEAP charge – removed Bow and arrows – 11 Jun 21

Excess baggage – Domestic increase effective 09 July 21

Adding in 3 business day prior to departure – 13 Aug 21

Addition of APL excess baggage rate – updated 06 Sep 21

WEAP – adding in EBB / APL – 06 Sep 21 s

Excess baggage / WEAP – for LAD – 29 Sep 21

KIM – updated no WEAP permitted – 04 Oct 21

KIM – updated to charge as per ZA – 06 Oct 21

Included Bows& Arrow / Archery plus transporting of ammunition between International / Regional/ domestic flights – 25 Oct 21

Updated 21 Jan 22 – included Badminton into Sporting equipment & updated Items not included in unchecked baggage

Updated 21 Feb 22 – size of cabin / checked bags

Updated 28 Feb 22 – DUR HRE direct flight baggage allowance 20kgs

Updated 14 Mar 22(eff 15 Mar 22 – excess baggage rates- to/from regional points)

Updated alcohol beverages – 14 Mar 22

Updated – include ex KIM charges / Ice-Hockey sticks – 28 Mar 22

Updated 24 Jun 22 – effective for ticketing 27 Jun 22/ LAD baggage allowance Business class 40kg / economy class 30kg

Updated 24 Jun 22 – Paragliding.

Updated Weapons / ammunitions – 01 July 22

Updated CPT – MPM direct excess baggage – 11 Aug 22

Updated RCB Firearm charge from ZAR 350 to ZAR 450 – 12 Sep 22

Removed mention of Lodge Link baggage exceptions – 24 Oct 22

Added – ex JNB, CPT, MQP to Africa -Direct flights – 28 Oct 22

- Amended BIKE and GOLF bag quota – 28 Oct 22
- Added description for Firearms – 28 Oct 22
- Removed 3 days Business days prior to departure, to 72 hours before departure - 10 Nov 22
- Updated to include Mountain Climbing Equipment. – 10 Nov 22
- Sporting equipment exception / exception excess baggage permitted for NOS – 20 Nov 23
- Updated – removal of SIS – website 02 Dec 22
- Updated packaging of bikes / including DUR – direct flights / hiking equipment – 09 Dec 22
- Removal of BFN – WEAP – 30 Jan 23
- Updated excess baggage rate – VFA – 21 Feb 23
- Updated VFA- removed Hunting refills only – 08 Mar 23
- Added new excess baggage rates between ZA & NBO – 27 Mar 23
- Updated – WEAP not permitted 06 Apr 23
- Decrease in excess baggage to/from NBO – 06 Apr 23
- AVIH crates 2-4 to be dismantled – 26 Apr 23
- Wheelchair – accepted on cargos – limit 60 kg – 26 Apr 23
- Increasing within ZA – excess baggage charge – 05 Jun 23
- Increasing – ZA – DAR / EBB / LAD / NBO / HLE plus APL/ BEW / POL – ZA \_05 Jun 23
- Implement new excess baggage rates between ZA – BLZ / LLW – 05 Jun 23
- SIS – WEAP permitted fee collect at SIS airport – 03 Jul 23
- JNB HLE - baggage exception, no sporting equipment / excess baggage permitted – 03 Jul 23
- Deleted the JNB HLE exception – 31 Jul 23
- Included PHOTOGRAPHIC EQUIPMENT- 31 Jul 23
- Delete the NOS – Sporting equipment exception – 20 Nov 23
- Updated – Skybucks member allowance / All sport equipment permitted / BLZ – LLW WEAP permitted / wording for cremation – 09 Feb 23
- NBO – ZA excess baggage USD 7.00 ticketing on/before 31 Oct 24
- Flare Guns / Paintball Guns / Spear Guns removed from WEAP and place as part of SPEQ – 31 Jul 24
- Magnificent Sunbird Y class – allowance of 30kg – valid for tickets issued on/after 31 July 24
- Domestic baggage increase – effective 01 Nov 24 (increase from ZAR 35 to ZAR 38 excluding VAT)**
- Excess baggage rates to/from ZA – in USD effective 11 DEC 24. (no longer in Local currency)**
- Weapon handling fee ex JNB / DUR /CPT / MQP to Africa ON DIRECT flights - in USD effective 20 Dec 24**
- Children booster seats added – 27 Jan 25