

# DELTA - WAIVERS AND FLEXIBILITY

Amid the ongoing challenges of the coronavirus pandemic, Delta is committing the utmost care and attention to evaluating our travel waiver policies and continuing to make it even easier for customers to cancel, change or rebook travel.

All documents referred to are found on the Delta Professional website

## TICKET EXPIRATION

Whether customers have been affected by recent schedule adjustments or want additional reassurance about upcoming travel, we're now **extending the ability to plan, re-book and travel with us for up to two years** - giving Delta customers some extra breathing room.

Tickets normally expire one year after purchase, but we're providing waived change fees and greater flexibility to travel through May 31, 2022, for customers who:

- Have upcoming travel already booked in April or May 2020 as of April 3, 2020
- Have existing eCredits or canceled travel from flights in March, April or May 2020

For full details, terms & conditions, please visit the applicable [Travel Exception Policy](#).

## CHANGE FEE WAIVER FOR ALL TICKETS ISSUED MARCH 1 - May 31, 2020

Delta is waiving change fees for **all tickets purchased between March 1 and May 31, 2020**. This waiver allows customers to adjust their travel as many times as they'd like without a change fee for up to one year from the date of purchase.

For full details, terms & conditions, please visit "[Coronavirus Situation - Change Fee-Bulletin 4](#)".

## TRAVELING U.S. DOMESTIC AND INTERNATIONAL THROUGH MAY 31

The new "**Coronavirus Situation - All International Travel - Bulletin 2**" and the "**Coronavirus Situation - All U.S. Domestic Travel - Bulletin 3**" Travel Exception Policies are replacing all previously issued individual waivers including specific market waivers.

Delta is waiving change fees for **U.S. domestic and international travel departing in March, April or May 2020.**

- All change fees are waived for customers looking to change their U.S. domestic and international travel plans.
- If customers are traveling to the same destination, they can also change their plans without a fare difference for travel beginning by May 31. For travel from June 1, 2020 - May 31, 2022 the fare difference will be waived for Class to Class bookings only, for other changes the fare difference will apply.
- Policy applies for tickets booked on or before April 3, 2020.

For full details, terms & conditions, please visit the applicable [Travel Exception Policy](#).

## WAIVER DEFINITIONS

The "Coronavirus Situation - All International Travel" waiver and the "Coronavirus Situation - All U.S. Domestic Travel" waiver include several rebooking options that vary depending on the type of change and are applicable for different new travel, rebooking and reissue dates.

Here is a short overview:

1. Cabin to Cabin Waiver - Delta is waiving change fees and fare differences. Applicable for same O&D, same cabin and for bookings with new travel starting on or before May 31, 2020. \*
2. Class to Class Waiver - Delta is waiving change fees and fare differences. Applicable for same O&D, same booking class and for bookings with new travel starting on or before May 31, 2022. \*
3. Change Fee only Waiver - Delta is also waiving change fees for select other changes on tickets scheduled for travel before May 31, 2022. Any fare difference must be collected. \*

\*For full details, terms & conditions, please visit the applicable [Travel Exception Policy](#).

To further assist Travel Agents, Delta is providing [additional detailed information](#) regarding Cabin to Cabin, Class to Class and Change Fee waiver definitions, as well as how and when to use each waiver.

Please visit our "[Waiver Definitions](#)" page for detailed information about these Travel Exception Policies.