

FlySafair

Northern Perimeter Road, O.R. Tambo International Airport, Bonaero Park, 1619, South Africa

P.O. Box 938, Kempton Park, 1620, South Africa

Telephone: +27 11 928 0000

www.flysafair.co.za

19 August 2026

Dear Valued Travel Partner,

As part of our ongoing review of our products and services, FlySafair has implemented pricing adjustments across a number of selected ancillary services and fees, with additional changes to GDS penalties, fares and BSP administration fees taking effect from 20 August 2026.

Many of these prices had remained unchanged for approximately seven years. Following a review of our products and services, selected fees have been updated to better reflect the current cost of providing these services.

Please take note of the changes that have now been implemented, as well as the applicable effective dates detailed below.

1. Service Fees, Ancillaries & Penalties – Effective 19 August 2026

The following updated pricing is effective from 19 August 2026 for reservations created and services purchased via the FlySafair website:

Service	Current Price	New Price
First Checked Bag	R155	R185
Bag Added at the Airport	R350	R375
Firearms and Ammunition Carriage	R1,150	R1,265
Unaccompanied Minor Service	R750	R780
Group Booking Late Passenger Details Penalty	R300	R330
Group Checked Bag (at Booking)	R155	R185
Group Checked Bag (at Airport)	R350	R375
Date/Route Change Fee*	R300	R330
Name Change Fee	R300	R330
Airport Service Charge	R200	R220
Contact Centre Service Charge	R200	R220
Refund-to-Voucher Fee*	R300	R330
Pre-Booked Seat – Extra Legroom	R70	R75
Pre-Booked Seat – Front	R50	R55
Pre-Booked Seat – Back	R30	R32
SMS Notification	R9	R11.50

*Where applicable and subject to the fare rules of the booking.

Where an optional service was purchased before 19 August 2026, no additional payment is required for that service. The revised pricing applies to applicable services purchased on or after 19 August 2026.

2. GDS Penalty Changes – Effective 20 August 2026

Please note that a different implementation date applies to the following penalties for **GDS reservations**.

For GDS reservations only, the revised penalties below will apply to applicable changes processed on or after **20 August 2026**:

- Date/Route Change Fee – R330
- Name Change Fee – R330
- Reroute Fee – R330 per segment

Please ensure that the applicable fare rules are reviewed when processing any changes or reissues.

3. GDS Fare Changes – Effective 20 August 2026

Updated FlySafair **GDS fares** will become effective for tickets issued on or after **20 August 2026**.

Travel agents are reminded to price bookings using the applicable fares and fare basis codes available in the GDS at the time of ticketing.

4. ADM & BSP Administration Fee – Effective 20 August 2026

The BSP administration fee applicable to refund processing and ADM issuance will be updated to R280, effective 20 August 2026.

Our updated FlySafair Agent Debit Memo (ADM) Policy will be available via BSPlink. We encourage all relevant reservations, ticketing and finance teams to familiarise themselves with the updated policy.

Please ensure that all relevant consultants and teams are made aware of these changes, particularly the different effective dates applicable to FlySafair website reservations and GDS reservations.

Please don't hesitate to get in touch should you have any questions regarding these changes.

Kershia Govender
Business Development Specialist
kkgovender@flysafair.co.za

Thank you for your continued support and partnership.

Kind regards,
The FlySafair Business Development Team