



INFORMATION TO ALL AIRLINES

Reference: CAPM/AIR/2023/07.11

Date: 18 July 2023

Urgent Advisory: Boarding Requirements for Seychelles Citizens

Dear Airlines,

We are writing to provide you with critical information regarding the boarding requirements for Seychelles citizens and the Electronic Travel Authorization (eTA) for foreign passport holders traveling to Seychelles.

The Government of Seychelles emphasizes the sensitivity of this matter and requests your utmost attention to ensure a seamless and compliant boarding process.

Recent updates have been made to the TIMATIC system, and we would like to reinforce the following updates to the boarding process:

1. Seychelles Citizens

Passengers holding a Seychelles passport must be allowed to board without any additional checks or requirements. They are exempt from obtaining an Electronic Travel Authorization (eTA). It is crucial to uphold their constitutional right of return, ensuring their unrestricted travel to Seychelles.

2. Dual Citizens with Seychelles

Passengers who hold dual citizenship with Seychelles and are traveling with a passport issued by a country other than Seychelles are exempt from the eTA requirement. However, they must provide documentation confirming their Seychelles nationality for verification purposes. Once the necessary documentation is provided, they should receive an "Ok to Board" message.

3. Foreign Passport Holders

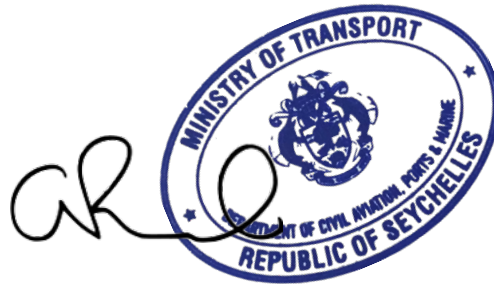
All other foreign passport holders must complete the Electronic Travel Authorization (eTA) process before departure. They can obtain the eTA at <https://seychelles.govtas.com/>

Given the sensitive nature of this matter, we kindly request your immediate attention in implementing these updates across your airline operations worldwide. It is vital to ensure that your check-in agents are fully aware of the exemption for Seychelles citizens, the verification process for dual citizens, and the requirement for foreign passport holders to complete the eTA process. This will help prevent any inconvenience or denial of boarding to Seychelles citizens while ensuring compliance with the eTA requirement for foreign travelers.

The Government of Seychelles values the seamless travel experience for all passengers and greatly appreciates your cooperation and support in adhering to these revised boarding requirements. Should you have any questions or require further clarification, please do not hesitate to contact me directly at a.renaud@gov.sc.

Thank you for your prompt action and collaboration in ensuring a smooth journey for all travelers to Seychelles.

Yours sincerely,

The image shows a handwritten signature in blue ink, which appears to be 'AR', written over a circular official seal. The seal is blue and contains the text 'MINISTRY OF TRANSPORT' at the top, 'REPUBLIC OF SEYCHELLES' at the bottom, and 'DEPARTMENT OF CIVIL AVIATION, PORTS & MARINE' in the center. In the middle of the seal is the national coat of arms of Seychelles.

Alan Renaud
Principal Secretary
Civil Aviation, Ports & Marine