

Agents Notice



Dear Trade Partner,

We sincerely apologise to you for the inconvenience and disruption that occurred between 5th - 8th November 2022.

We would like to assure you that we are doing everything possible to return to normal operation within the shortest possible time and expect to return to full operations by Saturday, 12th November 2022.

We would like to take this opportunity to thank you for all your hard work in assisting our mutual customers during this difficult period. Your partnership with Kenya Airways is greatly valued.

If you have any specific needs or concerns do not hesitate to reach out to your Account Manager. Again, thank you for your support and we look forward to welcoming our mutual customers on-board again.

Allan Kilavuka
Group Managing Director and CEO