

**DATE: 24 OCTOBER 2022****MEMO: KQ TELEPHONE LINES AND INTERNET DOWN**

Dear Valued Partner,

Please be advised that our telephone and internet connections are down. The landlords are waiting for electricians to arrive onsite to investigate and try resolve the issue. Due to the outage, our backup UPS also has had no time to charge, and we suspect that the fault started over the weekend when our office is closed.

We do apologize for any inconvenience.

Thank you for your understanding in this regard.

Best regards,

Kenya Airways Commercial  
South Africa