

## ***Tariff Notice***

***TN Number: 05-05-2022***

***Date: 27-05-2022***

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### **SUSPENSION OF AEROFLOT (SU) FROM IATA CLEARING HOUSE(ICH)**

Following the suspension of Aeroflot (SU) from membership of IATA clearing House (ICH), Kenya Airways ceases to accept any SU Document issued on KQ flights with IMMEDIATE effect. All Guests with SU documents are therefore advised to process refunds through SU offices and purchase new journeys on KQ.

All affected guests holding KQ tickets on SU operated flights are advised to seek alternative rebooking options or alternatively seek refund.

Please note, Penalties will be waived but any fare difference must be collected as per KQ voluntary reissue procedures. Waiver code **AEROFLOT** should be indicated in the Passenger Name Record (PNR) and in endorsement box of the Reissued ticket.

For Inquiries contact: [InterlineTariffs@kenya-airways.com](mailto:InterlineTariffs@kenya-airways.com)

***Be guided accordingly and ensure this Tariff Notice is circulated to ALL your respective Sales/Check in Offices, Travel Agents and GSAS***