

# Tariff Notice

TN Number: 03-06-2025

Issue Date: 20<sup>th</sup>-06-2025

## REPROTECTION AGREEMENTS (REVISED)

Find below a list of carriers we have re-protection agreement with, to enable transfer of passengers in the event of disruption. This TN supersedes previous TN 05-03-2025 issued on 28/3/2025

**Note:** The reissued tickets must be clearly indicated as "INVOL" for Involuntary rerouting OR "SKCHG" for schedule change.

Airline Name	Code	Cabin			
		First	Business	Prem Econ	Economy
Aer Lingus	EI		N,A		H,W,S,Z
Air Austral	UU		J,D		W,O,S,T,K,V,U,P,M,Q,X,E
Aero Mexico	AM		D,I		M,H,Q,T,E,N
Air Canada	AC		J,C,D,Z		Q,V,W,S,T,L,K,G
Air France/KLM	AF/KL		J,C,D,I,Z,O		Y,B,M,U,K,H,L,Q,E,T,N,R,V,X,G
Air India	AI		D,Z		K,Q,V,W,G,L,U
Air Mauritius	MK		J,D,C,R,I		Y,K,H,S,T,U,V,L,Q,M,O,X,B,E,N
Air Seychelles	HM		J,C,D,I,P		Y,M,K,H,L,V,S,G,Q,N,U,F,A,E
Airlink	4Z		D		A,P,E
Asky	KP		J/D		M/K/L/V/H/U
Air Cote Divoire	HF		C		Y,M,K,H
Bangkok Airways	PG		C		Y,M,K,N,T
British Airways	BA		J,C,D,R,I		Y,B,H,K,M,L,V,S,N,Q,O
Cathy Pacific	CX		I		M,L,V,S
China Airlines	CI		D		R,Q,H,N
China Southern	CZ		C,D		M,U,L,E
Delta	DL		J,C,D,I,Z,O	W,S	Y,B,M,E,H,Q,K,L,U,T,X,V
Emirates	EK	F/A	J,C,I,O,P	Y,E,R	W,M,B,U,K,H,Q,L,T,X,V,S
Ethiopian Airlines	ET		J,D		B,M,K,L,V,H,U
Etihad	EY		D,C,J		Y,B,M,U,K,H,L
Eva Air	BR		D		M,Q,W
FlyDubai	FZ		C,Z		B,U,K,H,Q,L
Garuda	GA		C,D		Y,B,M,K,N,Q,T,V
Gulf Air	GF		J,C,D,I		Y,H,M,L,B,K,X,Q,V,E,O,N,S,W
Hongkong Airlines	HX		D,J,Z		B,H,K,L,M,N,S,X,Q
ITA Airways	AZ		D		T,N,Q,X,L
JamboJet	JM				P (Re-booking to be done directly by JM)
Japan Airlines	CX		J		O
JetBlue	B6		Any RBD within Business cabin		Any RBD within Economy cabin
Korea Airlines	KE		I		T,Q,U,L
Lam Mozambique	TM		C,D		Y,B,N,T,Q,X,U
Oman Air	WY		J,C,D,R,I		Y,H,M,B,K,I,Q,T,N,L,U,O

Airline Name	Code	Cabin			
		First	Business	Prem Econ	Economy
Precision Air	PW		J,C,D,I,Z		Y,B,M,U,K,H,L,Q,T,E,N,R,V
Proflight	P0		None		B,Y,S,M,K,H
Qatar	QR	A	I,D		N,S,V
Rwandair	WB		J,C,D,P,I		Y,S,B,H,K,L,M,N,O,Q,T,U
SafAir	FA				Y,B,M,O,W,G,H,N,S,T,Q,K,L,V,Z,U,X,P
Saudi Arabian Airlines	SV		C,D		Y,M,H,Q,T,N
SafariLink	F2				Y,M,R
Singapore Airlines	SQ		D		V,K
South Africa Airways	SA		D,Z		Y,M,K,H,S,Q,T,V,L,W
Srilankan Airlines	UL		D		N,S,V,R,L
Swiss Air/Lufthansa	LX/LH/SN		J,C,D,Z		Y,B,M,U,H,Q,V,W,S,T,L,K
Thai Airways	TG		D,J		M,Q,T,K,S,V
Turkish Airlines	TK		C,D,K		B,A,S,E,T,V
Uganda Airlines	UR		Z,I,C		Q,U,L,N,H,K,M,Y
Vietnam Airlines	VN		C		H,Q,N,E

- To qualify as Involuntary (INVOL) rerouting, disruption must have occurred within 48 hours prior to the scheduled departure time of the first impacted flight.
- Any disruption occurring earlier than 48 hours prior to scheduled departure time of first impacted flight will be considered as scheduled change (SKCHG). Please note that SKCHG may attract higher payout from partner airlines and therefore priority must be made to re-protect on available KQ options.
- To reduce the impact of revenue loss, EK sectors to be used in conjunction with KQ sectors via NBO-DXB v.v. unless absolutely necessary to bypass NBO hub.
- To reduce the impact of revenue loss, ET sectors to be used in conjunction with KQ sectors via NBO-ADD v.v. unless absolutely necessary to bypass NBO hub.
- A similar principle should be applied to all other airlines where effort must be made **not to bypass NBO** hub while re-protecting/re-routing pax, unless it's necessary.
- Only re-protect on operating flight numbers as per above list and not on marketed codeshare flights.
- **Do Not re-protect on 4Z between NBO-JNB.**
- Always use the Lowest available RBD and re-protect in the **SAME CABIN** as per original issue.
- Jambojet\_Inside disruption window, check-in controllers to channel FIM to JM for rebooking. In case of schedule change (outside KQ disruption window) CEC will forward impacted passenger list to JM for rebooking.

For any further queries and clarification, please contact: [InterlineTariffs@Kenya-airways.com](mailto:InterlineTariffs@Kenya-airways.com)

**Ensure this Tariff Notice is circulated to ALL your respective Sales offices, Airport Check-in offices/counters, Travel Agents and GSAS.**

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