

# **Tariff Notice**

## **TN Number: 39-08-21**

### **Date: 31<sup>st</sup> August 2021**

#### **Kenya Airways Implements Duplicate PNR Manager (DPM)**

Effective 31 Aug 2021, Kenya Airways will implement the new Duplicate PNR Manager in its booking management and optimization.

This is a functionality within the Revenue Integrity tool that will help manage bookings and ensure that inventory is not being held by duplicated or overlapping flights in multiple PNRs and that space is released in time to allow for resell of those seats. Overall the quality of inventory availability will improve for the benefit of all booking offices.

DPM is customized to act on the PNR based on the type of Itinerary conflict and Passenger Matching strength.

Decision to cancel dupe PNR is based on PNR characteristics (ticketed, booking class, number of confirmed segments, departure and creation time).

Upon cancellation below SSR OTHS Messages are updated on the PNR.

1.SSR OTHS 1A DUPED WITH TXEZFO:(Where TXEZFO is ref to the other duplicate PNR)

2.SSR OTHS 1A DUPE PNRs AUTO-CANCELED BY KQ.

Sample PNR:

TICKET RECONCILIATION NEEDED

--- RLR ---

RP/NBOKQ0980/NBOKQ0980

MO/SU 8JUL21/1313Z TXEZFO

1.KAMAU/PETER

2 KQ 760 C 01OCT 5 NBOJNB HKI 1A 0745 1055 \*1A/E\*

3 4Z 903 C 01OCT 5 JNBCPT HKI B 1210 1420 \*1A/E\*

4 APE P.KAMAU@GMAIL.COM

5 TK OK08JUL/NBOKQ0980

RP/NBOKQ0005/NBOKQ0005 WS/RC 8JUL21/1313Z TXF6GH  
1. KAMAU/PETER  
2 4Z 903 Z 01OCT 5 JNBCPT HKI B 1210 1420 \*IA/E\*  
3 AP NBO +254 20 6423570 - KENYA AIRWAYS JOMO KENYATTA APT  
SALES - A  
4 APE [P.KAMAU@GMAIL.COM](mailto:P.KAMAU@GMAIL.COM)  
5 TK OK08JUL/NBOKQ0005  
6 SSR OTHS IA DUPED WITH TXEZFO  
7 SSR OTHS IA DUPE PNRs AUTO-CANCELED BY KQ

For any further queries and clarification, kindly send to: [revenue.integrity@kenya-airways.com](mailto:revenue.integrity@kenya-airways.com)

Be guided accordingly and ensure this Tariff Notice is circulated to ALL Kenya Airways  
Reservations, GSAs, Check-in Offices and Travel Agents