

# THE LUX COLLECTIVE

Dear Guests,

In order to provide all information for your upcoming trip to our resorts in Mauritius, please find some valuable points for reference, which will apply during the phase 2 of the Mauritius border opening (starting September 1, 2021):

- The In-Resort Holidays are applicable to fully vaccinated guests (second dose at least 14 days prior to departure).
- Original vaccination card / document must be available on arrival.
- All guests over the age of 18 must be fully vaccinated.
- All guests need to purchase travel insurance with COVID-19 cover and have these documents available on arrival.
- Each guest is required to complete various PCR tests as detailed below:
  - 1<sup>st</sup> test within 72 hours prior to departure to Mauritius (done at a registered clinic that will issue an internationally accepted document)
  - 2<sup>nd</sup> test upon landing at Mauritius airport (cost included in the booking)
  - 3<sup>rd</sup> test on day 7 of stay, done at the resort (cost included in the booking of 7 nights)
- The resort has a trained medical liaison officer to assist guests with all coordination with local health authorities.
- Should guests need to do an additional test (to comply with regulations for returning home), this can be done at the hotel at Rs.2200/- per test per person, payable directly at the resort.
  - Guests would need to advise the hotel team in advance
  - Test samples are collected at the hotel by qualified medical personnel and test results communicated to the guest within approximately 12 hours
  - Testing is done at a private and government approved laboratory
  - The certificate issued is an internationally recognized document
- The test done on day 7 could also be used for the return flight, should the time of this test coincide with the requirements for the return flight
- Should a guest test positive, he/she would be required to isolate for 14 days
  - Isolation will be at a room at the hotel in a dedicated section
  - The full cost of the isolation stay will be for the guests own account
  - The Covid travel insurance would generally cover such cost – check insurance cover detail prior to travelling
  - All meals will be sent to the room
  - During the isolation, tests on day 7 and 14 would will be carried out (cost included in the room cost)
  - Upon a negative test result on day 14, guests can leave and return home
  - All guests within the party will need to isolate

For any additional information required, do not hesitate to contact our Reservations team or the hotel directly.

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