

## RwandAir and Qatar Airways join forces to give customers greater choice over combined networks

Partnership will leverage Qatar Airways' global network and increase access to African destinations and integrate respective loyalty programmes' benefits.

**KIGALI, 2 August,** 2021 – RwandAir customers will be able to explore even more of the world following its new partnership with Qatar Airways via their hubs at Kigali and Doha.

As part of the strategic partnership, the extensive interline agreement will give customers access to the networks of both airlines, providing a seamless travel experience and enhanced customer service the frequent flyers programmes.

Customers can pick and choose from over 160 destinations in the combined networks of both airlines, which are perfectly connected via their home main hubs.

This latest cooperation comes hot on the heels of the airlines' recent loyalty partnerships announcement, giving RwandAir Dream Miles and Qatar Airways Privilege Club loyalty members access to each other's destinations with the opportunity to 'earn and burn' points across their reciprocal route networks.

Yvonne Makolo, RwandAir CEO, said: "We're really excited to be opening up more of the world to our customers through the new interline agreement with Qatar Airways.

"Delivering excellent customer experience is key for us and we know that any traveler flying with Qatar Airways or RwandAir, as part of the agreement, will continue to receive the same unrivalled level of service they're used to from both airlines."

His Excellency Mr. Akbar Al-Baker, Qatar Airways Group Chief Executive, said: "This partnership cements our commitment to giving travellers the widest choice of destinations, while providing a seamless, high quality travel experience, which is the goal of both Qatar Airways and RwandAir.

"Africa is a hugely important market for us and this latest partnership will help support the recovery of international air travel and offer unrivalled connectivity to and from a number of new African destinations."

RwandAir operates services throughout Africa and to long-haul destinations including London Heathrow, from its Kigali based hub. It was also the first African airline to be awarded the top Diamond status rating for COVID-prevention measures - the highest attainable level from APEX Health Safety, powered by SimpliFlying.



The airline's customers will also be able to connect through Hamad International Airport (HIA) in Doha, the first airport in the Middle East and Asia to be awarded a Skytrax 5-Star COVID-19 Airport Safety Rating, to access Qatar Airways' destinations on every continent, from Paris to Washington, Delhi to Hong Kong and many more.

With more frequencies being added to key hubs, Qatar Airways offers unrivalled connectivity to passengers, making it easy for them to change their travel dates or destination if required.

Qatar Airways serves Kigali from Doha five times per week via Entebbe, utilizing its sustainable and fuel efficient Boeing 787-8 Dreamliner aircraft. The airline's customers can transit via Kigali to a diverse range of African destinations including Bujumbura, Brazzaville and Libreville.

Qatar Airways was recently named Airline of the Year 2021 by Airline Ratings, also clinching Best Middle East Airline, Best Catering, and Best Business Class awards and became the first global airline in the world to achieve the prestigious 5-Star COVID-19 Airline Safety Rating by international air transport rating organization, Skytrax. For full details of all the safety measures that have been implemented onboard and in HIA, please visit qatarairways.com/safety.

This follows the success of Hamad International Airport (HIA) as the first airport in the Middle East and Asia to be awarded a Skytrax 5-Star COVID-19 Airport Safety Rating. For full details of all the measures that have been implemented onboard and in HIA, please visit gatarairways.com/safety.

## **ENDS**

For further information, please contact: <a href="mailto:communications@rwandair.com">communications@rwandair.com</a>

## About RwandAir

Operating from Kigali, RwandAir is one of the world's fastest growing airlines and operates one of the youngest state-of-the-art fleets on the African continent. With a reputation for delivering a premium service to all its customers, RwandAir operates 12 aircraft with an average age of just under six years. The airline currently offers services to 25 destinations across 21 countries throughout Africa, Europe, the Middle East and Asia.



## **About Qatar Airways**

A multiple award-winning airline, Qatar Airways was named 'World's Best Airline' by the 2019 World Airline Awards, managed by Skytrax. It was also named 'Best Airline in the Middle East', 'World's Best Business Class', and 'Best Business Class Seat', in recognition of its ground-breaking Business Class experience, Qsuite. The Qsuite seat layout is a 1-2-1 configuration, providing passengers with the most spacious, fully private, comfortable and social distanced Business Class product in the sky. Qsuite is available on flights to more than 40 destinations including many routes to the United States as destinations as diverse as Johannesburg and Kuala Lumpur. It is the only airline to have been awarded the coveted 'Skytrax Airline of the Year' title, which is recognised as the pinnacle of excellence in the airline industry, five times.