

Effective On/Before 31 Mar 2024 (complete all travel)					
SPECIAL TRAVEL AGENT/ TRAVEL TRADE PARTNER RETURN FARE FROM JNB,CPT,DUR TO SAO (ONLY BOOKABLE VIA SAA: Tradesupport@flysaa.com)					
SOUTH AFRICA TO SAO PAULO ONLY VALID OFF PEAK SEASON (AS PER PUBLISHED FARES SEASONALITY)					
*** Economy class ***					
FROM	TO	CLASS	FARE	FARE BASIS	NOTES
JNB	SAO	G	ZAR 3750 excl taxes	GLSPAG9	* FLY from CPT or Dur connecting via JNB or/from JNB to SAO RETURN ON SA 3 DIGIT Operated FLIGHT ONLY. Applications for Reservations/bookings may only be requested via e-mail: Tradesupport@flysaa.com * All duplicate booking(s) made through your GDS will be cancelled while the new SAA promo booking will reflect a non-refundable service fee of ZAR500 (inclusive of VAT) which will reflect on the ticket as an OC tax code when duplicate flight bookings are found. * Tradesupport@flysaa.com will create the booking, send the confirmation to the requestor via e-mail and payment is required via www.flysaa.com (manage my booking) within 48 hours of e-mail/booking confirmation. * Any Changes to be performed online prior to the ticketed flight: Changes permitted at a charge of ZAR2 700. * Subsequent changes prior to the ticketed flight permitted at R350 per transaction. * At any reissue time: new fare, taxes, fees and charges will be applicable. * No show permitted at ZAR2700.00. * Voluntary Cancellation and Refunds permitted. Note Fare and YR are non-refundable. Apply for refunds via onlinerefunds@flysaa.com
CPT	SAO	1	R 3 750	GLSPAG9	
DUR (via JNB)	SAO	G	ZAR 4050 excl taxes	GLSPAG9	
*** Business class ***					
FROM	TO	CLASS	FARE	FARE BASIS	NOTES
JNB	SAO	P	ZAR 16 900 excl taxes	PSPAG9	* FLY from CPT or Dur connecting via JNB or/from JNB to SAO RETURN ON SA 3 DIGIT Operated FLIGHT ONLY. Applications for Reservations/bookings may only be requested via e-mail: Tradesupport@flysaa.com * All duplicate booking(s) made through your GDS will be cancelled while the new SAA Promo booking will reflect a non-refundable service fee of ZAR500 which will reflect on the ticket as an OC tax code when duplicate flight bookings are found. * Tradesupport@flysaa.com will create the booking, send the confirmation to the requestor via e-mail and payment is required via www.flysaa.com (manage my booking) within 48 hours of e-mail/booking confirmation. * Any Changes to be performed online prior to the ticketed flight: Subsequent changes prior to the ticketed flight permitted at R4000.00 per transaction. * At any reissue time: new fare, taxes, fees and charges will be applicable. * No show permitted at ZAR4000.00. * Voluntary Cancellation and Refunds permitted. Note Fare and YR are non-refundable. Apply for refunds via onlinerefunds@flysaa.com
CPT	SAO	P	ZAR 16 900 excl taxes	PSPAG9	
DUR (via JNB)	SAO	P	ZAR 17 500 excl taxes	PSPAG9	
FARE RULES					
Application	Travel on Business class and Economy class fare (no mixed classes) from JNB,DUR,CPT to SAO on a return basis, ONLY. Valid exclusively on the operated flights of South African Airways. Email your Dates, IATA number and Copies of Passports to: Tradesupport@flysaa.com *IATA MEMBERS: Copy of current IATA card and agency information and IATA number must be included with application. *NON IATA / Travel Trade Partner: Letter of travel trade related position for verification on company letterhead, stating date of employment and position.				
Eligibility	Qualifying agents are Travel Agents with BSP ticketing authority in South Africa on SAA 083 and/or Travel Trade Partners Accompanying traveller = 1 Companion permitted at specified fare above. Valid Passport copies must accompany the request				
Sales Period	On/before 31 Mar 2024 - complete all travel				
Reservations may only be requested via tradesupport@flysaa.com	Business and or Economy Class: E-mail your flight dates, copy of passports and Ticketing office IATA number/Trade partner letterhead to: TradeSupport@flysaa.com. SAA will create the booking for the agent and accompanying traveller only and e-mail you the reservation. No Child discount. Infant discounts apply. We have a 96 hours working day turn around time. Once you receive your reservation, log onto www.flysaa.com to make payment. A 48 hour ticketing time limit will apply. PLEASE DO NOT make your own reservation in the GDS as part of cost cutting only SAA Trade Support may make the reservation - should you create a booking or we find a duplicate booking on the flight, made in the GDS, a non-disputable booking fee of ZAR 500 plus VAT will be added to your quotation and reflect on your ticket as a non-refundable service fee of ZAR500 OC tax. Should you fail to make payment in the set time - please send a new application to tradesupport@flysaa.com Reservation: Request must be e-mailed to: Tradesupport@flysaa.com				
Ticketing	All tickets to be issued within 48 hours of flight / reservation confirmation via www.flysaa.com Tickets must be issued via: www.flysaa.com (manage my booking)				
Minimum Stay	0 days				
Maximum Stay	0 days				
Travel Restrictions	From JNB,CPT,DUR to SAO - Off Peak Travel commencing on/before 01 Mar 2024. Complete all travel by 31 Mar 2024. Subject to seats available. Black out dates: As per published fares seasonality. Subject to G / P class seats being available				
Stopovers	Not applicable				
Transfers	Not applicable				
Combinations	Not permitted				
Cancellations	For Voluntary refunds : Fare and Carrier Imposed Fee (YR) are non-refundable. Hospitalisation standard refund rules will apply. Refund or EMD				
Date Changes	Date change permitted at a fee				
Rerouting	Permitted				
Open Dates	Not permitted				
Child and Infants discounts	No Child Discounts. Infants at 10%				
Ticket Endorsements	Valid SAA only/Non Refundable				
Waitlist	Not permitted				
Groups	Not permitted				
Other discount	Not permitted				
Booking Class (Economy class)	G (departing RBD DUR, CPT in G and JNB SAO in G)				
Booking Class (Business class)	P (departing RBD DUR, CPT in P and JNB SAO in P)				
Booking Procedure for South African Airways Market South Africa	Please e-mail your requests to Tradesupport@flysaa.com				
THESE FARES AND RULES ARE SUBJECT TO CHANGE UNTIL TICKETED - SUBJECT TO G / P CLASS SEATS BEING AVAILABLE					