

BAGGAGE SERVICES ADVISORY

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Page: Page 1 of 1 Document Raised By: Airport Operations

Procedures, Support and Baggage

SUBJECT: 1. COLLECTION OF BAGGAGE – JNB and CPT

2. OPENING OF DOMESTIC RECHECK FACILITY

COLLECTION OF BAGGAGE – JNB and CPT

All regional and international departing passengers connecting onto Domestic flights from Johannesburg or Cape Town must be advised to collect their baggage and clear customs, irrespective of whether their baggage has been tagged to final destination. Customers must be reminded to collect baggage on arrival in Johannesburg or Cape Town.

2. OPENING OF DOMESTIC RECHECK FACILITY

The Domestic Recheck Facility at OR Tambo International Airport has opened. Customers will be able to proceed through border control, collect baggage, clear customs and then proceed to the domestic recheck facility where the baggage can be dropped before they board their domestic flight. The facility is on the left-hand side just before exiting international arrivals. This will assist with the short minimum connecting time and possible short shipment of baggage. The following cards may be ordered from the stationery stores:



STEP 1
Clear immigration.



STEP 2

Collect your bags.



Goods to declare? Yes follow Red Channel. No follow Green Channel.



Proceed to the Recheck Counters to drop your bags for your domestic flights.



Take Escalator up to Terminal B Departures.



Proceed through security.



Check gate number on monitors and board your flight.

