

CUSTOMER ADVISORY

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Issue No.:	238A	Effective From Date:	23 May 2023
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Page:	Page 1 of 1	Document Raised By:	
Lead: Procedures, Support and Baggage			

SUBJECT: CHECK-IN AND FLIGHT CLOSURE TIMES

Check-in Times

All Regional / International flights	2 and a half hours (2 ½) prior to departure
All domestic flights	1 and a half hours (1½) prior to departure
Flights departing from LOS	4 hours 15 minutes prior to departure
Flights departing from BLZ & LLW	3 hours prior to departure

Flight Closure Times

Flights departing from South Africa close as per the information below. There might be different flight closures at some International Airports and customers are requested to always verify information stipulated on their tickets.

Domestic

All domestic airports: 40 minutes prior to departure.

Regional and International

50 minutes prior to departure for all classes of travel.

Exception

1 Hour (60 minutes) prior to departure for all classes of travel for flights departing from Johannesburg to Accra, Lagos, and Kinshasa.

Flights departing from ACC, BLZ, LLW and LOS close **60 minutes prior to departure.**

Flights departing from JNB to LOS – boarding opens 90 minutes prior to departure.

Gate Closure Times

Domestic

15 minutes prior to departure.

Regional and International

20 minutes prior to departure for all classes of travel.