



SOUTH AFRICAN AIRWAYS

A STAR ALLIANCE MEMBER 



Reservation Bulletin

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Introduction of an Online UMNR Consent Form

We are pleased to introduce a new online UMNR Consent form, which will support unaccompanied minor bookings.

UMNR Consent Form Is used for any minor between the age of 5 to 12 years that has permission from their parent or legal guardian for domestic or international travel as an unaccompanied minor.

Customers will now be able to upload required unaccompanied documentation on flysaa.com under manage your booking before confirmation of the UMNR service request.

Under no condition will SAA confirm an unaccompanied minor without the residential address and contact details of the person dropping off and picking up and consent letter from both Parents/Guardians.

The Affidavit has to be dated within 3 months prior to the first arrival or departure travel date. The same affidavit will still be valid for the departure or return in relation to the same itinerary regardless of the period of the journey.

The Consent Form will be an addition where the parents are not dropping off or picking up the child. Also in cases where the child and parents do not share, the same family name or the parents do not appear in the child's identification documents (UBC/passport).

Once a booking is created, customers will need to complete and uploaded with all required documents prior to your UMNR service request confirmation and can be accessed on flysaa.com.

<https://www.flysaa.com/manage-fly/before-flying/unaccompanied-minors>

NB-This service does not replace the Department of Home affairs ("Immigration Regulations") on requirements for children travelling through South African Ports of entry.

Contact us

Do not hesitate to send a mail to Specialhandling@flysaa.com in case you have questions or need further information regarding this bulletin or any other Special Bookings related matter. There is some content of this Bulletin relevant to travel agents, which may be shared with them ***This Bulletin is a SAA internal document.***