



TERMS AND CONDITIONS "GLOBAL PROMO SEPTEMBER 2025"

3 September 2025

CONTENT

CONTEXT:	1
DATE:	1
ROUTE:	2
DISCOUNT:	2
CHANNEL:	2
RULE TICKETING:	3
RBD: (TICKETS CLASSES MUST BE ISSUED).....	3
ANCILLARY:	3
PENALTY RULES:	4
SALES RULES AND GENERAL CONDITIONS:	4

CONTEXT:

Description: Economy/Economy Premium cabin	Up to 20% discount promotion is valid for all Domestic (excluding Cabinda), Regional and International routes on DT flights (excluding codeshare flights and Havana)
Description: Business/First cabin	Up to 20% discount promotion is valid for all Domestic (excluding Cabinda), Regional and International routes on DT flights (excluding codeshare flights and Havana)

DATE:

DATE	START	END
1. Sales dates:	09 September 2025	15 September 2025
2. Travel dates:	15 September 2025	25 June 2026 (All travel to be completed by 25 June 2026)
3. Blackout dates:	Seats availability as per flight demand/forecast	

ROUTE:

MARKET	ROUTE OR LEG
4. Intercontinental:	To and from DT network & all Intercontinental points
5. Regional:	To and from DT network & all Regional points
6. Domestic:	To and from LAD & Domestic points (excluding Cabinda)

DISCOUNT:

The discount is applied on the base rate, it does not apply on YQ, taxes or any other rate.

CABIN	Intercontinental	Regional	Domestic
7. Economy:	Up to 20% discount	Up to 20% discount	Up to 20% discount
8. Economy Premium	Up to 20% discount available between LAD & SAO flights only	N/A	N/A
9. Business:	Up to 20% discount	Up to 20% discount	Up to 20% discount
10. First:	Up to 20% discount	Up to 20% discount	N/A

CHANNEL:

CHANNEL	SALES AVAILABLE	
	YES	NOT
11. TAAG ticketing sales offices	X	
12. Call Centre	X	
13. Website – <u>www.taag.com</u>	X (Economy Premium is not available for sale on the website)	
14. Travel Agencies	X	

RULE TICKETING:

PROMOTION IS VALID	SPECIFICATION
15. Fare type:	Roundtrip fare
16.TAAG's Flights:	Flights operated by TAAG
17. Ticket Time Limit	Tickets must be issued within 24 hours of making the reservation.

RBD: (Tickets classes must be issued)

CABIN	MARKET	CLASS DIRECT
18. Economy:	Intercontinental	W
	Regional	W
	Domestic	W
19. Economy Premium	Intercontinental	U
20. Business:	Intercontinental	G
	Regional	G
	Domestic	G
21. First class:	Intercontinental	F
	Regional	F

ANCILLARY:

CABIN	MARKET	BAGGAGE ALLOWANCE
22. Economy & Economy Premium:	Intercontinental /Regional	2PC 's
23. Business:	Intercontinental /Regional	2PC 's
24. First:	Intercontinental /Regional	3PC 's
25. All cabins	Domestic	1 PC 's

PENALTY RULES:

PENALTY	MARKET	RULE	COMMENT
26. Change fee:	Intercontinental	USD200.00	
	Regional	USD150.00	
	Domestic	USD50.00	
27. No-show:	Intercontinental	USD250.00	
	Regional	USD150.00	
	Domestic	USD50.00	
28. Refunds:	Intercontinental	Non-Refundable	Exception ex Brazil USD500.00
	Regional	Non-Refundable	
	Domestic	Non-Refundable	

SALES RULES AND GENERAL CONDITIONS:

CABIN	STATUS	COMMENT
29. Manual pricing:	Not permitted	
30. Discounts for children and infants:	Permitted	
31. Maximum Stay:	2 Months	
32. Transfers:	Allowed	
33. Combination of fares:	Permitted	
34. Upgrades:	Permitted	
35. Changes with applicable penalties:	Permitted	
36. Discounts on any other promotional or discounted fare	Not permitted	NBO/FIH/BZV continue with the existing promo fares.
37. Group bookings:	Not permitted	