

THE LUX COLLECTIVE

CANCELLATION & RE-BOOKING POLICY

UPDATED 15 OCT 2021

ALL MARKETS

LUX* SOUTH ARI ATOLL RESORT & VILLAS

ALL BOOKINGS WITH ARRIVAL ON OR BEFORE 31 OCTOBER 2021 BENEFIT FROM OUR REVISED CANCELLATION POLICY WITHOUT PENALTY UNTIL 07 DAYS PRIOR TO ARRIVAL.

ALL BOOKINGS WITH STAY DATES FROM 06 JANUARY 2022 UNTIL 22 DECEMBER 2022 INCLUSIVE BENEFIT FROM OUR REVISED CANCELLATION POLICY WITHOUT PENALTY UNTIL 14 DAYS PRIOR TO ARRIVAL.

SHOULD A GUEST NOT WISH TO CANCEL THE BOOKING, THE GUEST IS WELCOME TO POSTPONE THEIR STAY.

THE CURRENT CONTRACTED RATES COMBINABLE WITH ANY ACTIVE OFFERS AT THE TIME OF RE-BOOKING WILL APPLY FOR THE NEW STAY DATES.

IF THE NEW DATES CHOSEN ARE IN A HIGHER SEASONALITY THAN THE ORIGINAL BOOKING, THE DIFFERENCE OF COST WILL BE ADDED TO THE FINAL QUOTATION.

EQUALLY, IF THE NEW DATES CHOSEN ARE IN A LOWER SEASONALITY THAN THE ORIGINAL BOOKING, THE REDUCTION IN COST WILL BE OFFERED AS RESORT CREDIT ON EXTRAS.

THE ABOVE CONDITIONS APPLY TO POSTPONED BOOKINGS NOTIFIED BY LATEST 14 DAYS PRIOR TO ARRIVAL or 22 DECEMBER 2022, WHICHEVER IS EARLIER.

General conditions:

- All rates must be packaged (i.e. with flights, ground transfers, etc.).
- Applicable to existing and new bookings with arrival date on or before the dates stated above.
- For postponed bookings the above conditions will apply to the total stay and calculation of the new pricing applied on the total length of the stay.
- Applicable to other contracted supplements (i.e. meal plans and transfers).
- All other conditions remain applicable as per contracted terms & conditions.
- The Lux Collective Ltd reserves the right to stop the application of this offer at any time and without prior notice to the partner.