

THE LUX COLLECTIVE

CANCELLATIONS & REBOOK

ALL ZONES, ALL CHANNELS, ALL MARKETS, ALL PARTNERS

MAURITIUS & REUNION HOTELS ONLY

CANCELLATION POLICY

AS FROM 01.01.2022:

NO PENALTY UNTIL 7 DAYS PRIOR TO ARRIVAL (FROM DAY 6 TO DAY 0 PLEASE REFER TO CONTRACT)

*EXCEPTION: NO PENALTY UNTIL 14 DAYS PRIOR TO ARRIVAL FOR THE STAY PERIOD 23.12.22 – 06.01.23
(FROM DAY 13 TO DAY 0 PLEASE REFER TO CONTRACT)*

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POSTPONED STAYS POLICY

SHOULD A GUEST NOT WISH TO CANCEL THE BOOKING, THE GUEST IS WELCOME TO POSTPONE THEIR STAY UP TO 7 DAYS PRIOR TO ARRIVAL FOR STAY DATES UNTIL 31 OCTOBER 2023.

(EXCEPTION: UNTIL 14 DAYS PRIOR TO ARRIVAL FOR THE STAY PERIOD 23.12.22 – 06.01.23)

THE CURRENT CONTRACTED RATES AND CONDITIONS COMBINABLE WITH ANY ACTIVE OFFERS AT THE TIME OF REBOOKING WILL APPLY FOR THE NEW STAY DATES

ALL THE ABOVE WILL BE SUBJECT TO CHANGE.

General conditions:

- All rates must be packaged (i.e. with flights, ground transfers, etc.).
- Applicable to existing and new bookings with arrival date on or before the dates stated above.
- For postponed bookings: any rates, offers, terms and/or conditions associated to the initial booking are no longer applicable.
- Applicable to other contracted supplements (i.e. meal plans and transfers).
- All other conditions remain applicable as per contracted terms & conditions.
- The Lux Collective Ltd reserves the right to stop the application of this offer at any time and without prior notice to the partner.