TURKISH AIRLINES - ADDED VALUE PACKAGES

KNOW THE DIFFERENCE

TOURISTANBUL: Istanbul city tour for transit passenger - Transit time between 6-24 hours **STOPOVER**: VOLUNTARY STOP (20+ hours or longer - 2 nts business class and 1 nt economy class) **STPC**: INVOLUNTARY STOP (9+ hours for business class and 12+ hours economy class)

<u>TourIstanbul</u>

Turkish Airlines TRANSIT passengers with an **international connecting flight** in ISTANBUL, may be eligible to make use of a free TourIstanbul service.

The national flag-carrier offers the complimentary TourIstanbul service including transfers, access to historical sights of interest as well as sampling Turkey's famed cuisine. Passengers can catch a glimpse of the varied history and cultural fusion which has made Istanbul such a vibrant and charming city.

No need to pre-book. See link for time table, full description, terms & conditions:-

https://www.turkishairlines.com/en-tr/flights/fly-different/touristanbul/

REQUIREMENTS

- TK International connecting flight in Istanbul, and transit time of 6-24 hours.
- Passport & boarding pass
- Tours depart daily from TK Hotel Desk, IST Airport, near exit 14
- Highlights such as:- Topkapı Palace, Sultan Ahmet Mosque, Hagia Sophia, Grand Bazaar, Galata Tower, Dolmabahce Palace and many more.

INCLUDES:-

1 or 2 meals, depending on tour option Return airport/hotel transfers English guide Entrance into certain museums and attractions

EXCLUDES:-

- E-Visa (Free for SA citizens) <u>https://www.evisa.gov.tr/en/</u>
- Items of a personal nature and cost not mentioned

STOPOVER (voluntary)

The Stopover in Istanbul program offers our passengers the opportunity to explore Istanbul. Passengers who are connecting internationally via Istanbul Airport can enrich their travels by discovering the city's history and cultural life with a Stopover in Istanbul. Enjoy free accommodation in partner hotels.

See link for full description, terms & conditions:- <u>https://www.turkishairlines.com/en-</u> za/flights/stopover/

REQUIREMENTS

- <u>Must PRE-BOOK</u> this service <u>more than 72 hours</u> prior to departure. No exceptions. Complete booking form & email - <u>freehotelsouthafrica@thy.com</u>
- Flights departing from South Africa, with an **International connection** from IST to Asia- Far East, America (USA, Canada, Argentina, Brazil, Colombia, Panama, Venezuela, Cuba), United Kingdom, Ireland, Europa, Middle East (Israel, Iran and Saudi Arabia), North Africa (Morocco and Tunis)
- Unaccompanied children under **18 years are NOT allowed** to make use of this program.

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- Free accommodation is available to passengers with a stopover lasting 20+ hours.
- Free accommodation can be used on either the outbound or return journey.
- If stopover exceeds 24 hours, passengers must collect luggage upon arrival to Istanbul.
- Free accommodation is available for flights operated by Turkish Airlines ONLY. No codeshare or AnadoluJet flights

INCLUDES:-

- 2 Nights for Business class passengers in a 5* Hotel
- 1 Night for Economy class passengers in a 4* Hotel
- Accommodation
- Breakfast

EXCLUDES:-

- E-Visa (Free for SA citizens) <u>https://www.evisa.gov.tr/en/</u>
- Return airport/hotel transfers
- Personal items and other cost not mentioned, ie: cost for travel around the city.
- Accommodation can be extended at own expense, at a discounted rate. Arrange and pay directly with the hotel

<u>STPC</u> (involuntary)

Turkish Airlines is now offering free accommodation services to passengers flying from outside Türkiye, with an involuntary minimum connecting time of 9+ hours (Business class) and 12+ hours (Economy class). These passengers might qualify to benefit from the STPC services we procure through our contracted providers.

See link for full description, terms & conditions:- <u>https://www.turkishairlines.com/en-</u> za/flights/hotel-service/

NO NEED TO PREBOOK - If your travel plans meet this criteria, please proceed past passport control/customs and continue to the TK Hotel Desk at Istanbul Airport, near exit 14.

REQUIREMENTS

- Economy Class passengers, connection time of 12+ hours and Business Class passengers, connection time of 9+ hours.
- Transit flights with a connection time shorter than mentioned times above, will not qualify for this service.
- Passenger who has selected an available flight with 12+ hours connection time, because the early flight is full, will **NOT** qualify for this service.
- The layover period is calculated taking the landing time of the first flight and departure time of the second flight as a basis.
- Unaccompanied passengers under 18 years, are NOT allowed to make use of this service.
- A maximum of two nights accommodation will be offered.
- Turkish Airlines will select the hotel accommodating passengers.
- Hotel services are provided for passengers on international connecting flights via Istanbul Airport (flights CANNOT originate or end in Istanbul). Passengers on codeshare flights where a Star Alliance member airline is the operating carrier, are also included. Passengers with the connecting flight under the same confirmed ticket can benefit from this service.
- Hotel STPC service is NOT allocated in the transit area.
- Baggage will stay in transit, NO need to collect. Keep overnight cabin bag

INCLUDES:

- Accommodation
- Meals
- Return airport/hotel transfers

EXCLUDES:-

- E-Visa (Free for SA citizens) https://www.evisa.gov.tr/en/
- Items of a personal nature and cost not mentioned

PLEASE NOTE:-

Turkish Airlines reserves the right to cancel or change any of the Stopover packages at any time. These PROMO offers and accommodation are subject to availability and TK has the right to change T & C's at any time, without prior notice.

Passengers are responsible for all visa/passport and regulatory obligations required to enter and exit Türkiye (e-visa, visa fee, documents requested etc). Turkish Airlines is not responsible for any errors or inaccuracies in the information, which might be amended at any time.

WIDEN YOUR WORLD TURKISH