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R.E. Trade Notice amid COVID - 19

Dear Agents and customers due to the unforeseen and uncertain times there has been much upheaval and changes around travel restrictions, and we must adapt accordingly. Based on decisions made by the Government, and in the interest of public safety, we would like to communicate the following to our passengers and customers.

1. Due to new travel restrictions that have been put in place, we will be postponing Cape Town flights as of Monday 23 March until the 18th of April
2. We are looking at the possibility of two scheduled flights before then (Friday, 20 March and Sunday, 22 March) to assist passengers who need to get home to either Namibia or South Africa. These flights are still to be confirmed and will be departing from Hosea Kutako International Airport.
3. As leisure and business travel for Namibians has also been suspended as per Government notice, we therefore cannot guarantee that any passenger booked on our flights will be allowed by immigration to board the aircraft.
4. All travel agents with client's bookings on affected routes (Ers-CPT, Cpt-Ers, Cpt-Omd, Omd-Cpt, Ers-Omd, Omd-Ers) with travel itinerary's between 23rd of March up until 31st of May will be allowed:
 - a. One amendment free of charge
 - b. Canceling a ticket for a refund will result in the full cancelation policy to apply, as per class rules.
 - c. Canceling a ticket for later use (keep your ticket open) will result in FlyWestair waiving the full cancelation policy. (only applicable on affected routes) (contact AJ for waiving fares at aj.duplooy@westair.com.na)
 - d. If an agency has paid us for a flight, they are required to issue a credit note to the client and keep the ticket for later use, as per (c) above.
5. Westair will continue with daily flights to Ondangwa

For further enquiries please contact FlyWestair reservations:

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It's about time.