

Dear Travel Partner,

In light of the situation in Israel, Ethiopian Airlines have enabled the following options for Customers travelling to/from TLV:

- Date change: Tickets issued on and before October 21, 2023 and travel is on/after October 08, 2023, Customers who have already initiated their travel and wish to precede their return flight until October 21, 2023 unlimited free date change is permitted with the same booking class.
- Refund: Refundable tickets will be permitted without cancellation fees.
- Non-Refundable tickets: Non-refundable tickets will be refunded without charge.
- No-show: No-show permitted without charge.
- Ticket validity: Can be extended until October 21, 2023.
- Rerouting: Rerouting is permitted without charge. If there is a fare difference, then this should be collected.
- All other rules and conditions shall apply as per system rule.

Thank you for your continued support of Ethiopian Airlines, the New Spirit of Africa.