

Discover the Hahnair Knowledge Centre

Free and easy learning videos on hahnair.com



Hahnair's website features a comprehensive Knowledge Centre, designed to support travel professionals like you.

Explore step-by-step training videos that guide you through the process of issuing HR-169 tickets, booking and pricing flights with our extensive network of H1 and X1 partner airlines, accessing travel details, using our convenient Quick Check tool, and much more.

We are continually expanding our library of tutorials to ensure you have the latest resources at your fingertips, so you and your colleagues can stay ahead in the fast-evolving world of travel distribution.



Explore the Knowledge Centre on our website



Watch the Knowledge Centre Introduction video

→ **More than 100,000 travel agents in 190 markets already trust in our ticketing solutions.**

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We hope the Knowledge Centre will make your life easier.



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Our Support: Always by Your Side



**Service
Desk**

Support around the clock

Our experienced Service Desk colleagues assist you with any ticketing questions.

Contact us anytime at service@hahnair.com



Refunds

Free refund service

Timely refund processing within 14 days.



ADM-waiver

ADM-waiver

Registered agents receive one ADM-waiver per rolling year.

Find all details on hahnair.com/adm-waiver



Securtix®

Free insolvency protection

With every ticket, Securtix® guarantees:

- Money-back in case of airline partner insolvency.
- Extensive support for stranded passengers.
- Plus a compensation for your efforts.

Find all details on hahnair.com/insolvency-protection-securtix



Knowledge

Fit for success

Take full advantage of our solutions. We support you with:

- Free webinars tailored to your learning needs.
- Easy-to-navigate website with step-by-step video tutorials in our [Hahnair Knowledge Centre](#).
- Monthly newsletters.



Why Choose Us?

- Zero cost, big value: no hidden fees.
- It's all in your GDS, no training required.
- Free support with ticketing questions, refunds and airline insolvency issues.

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What are you waiting for?

Every 9 seconds, a travel agent somewhere around the world issues a Hahnair ticket. Close the deal with HR-169.