

TRAVEL INDUSTRY FARE
Airline - Proflight Zambia (P0/659)

From	To (or vice versa)	Fare*	Fare Basis
LUN	JNB one-way	USD120	NIDOW
NLA	JNB (via LUN) one-way	USD130	NIDOW/NTIDOW
LUN	DUR one-way	USD150	NIDOW

* includes all airline surcharges

* excludes taxes (currently \$51.9 ex LUN international, \$22.6 ex LUN or NLA domestic, and R516 ex JNB)

Fare Conditions

Fare Basis	Economy class fare as shown in above table.
Routing	Valid P0-operated flights only on routing shown in above table.
Reservations	<ul style="list-style-type: none"> Reservations to be made through P0 website, www.flyzambia.com Choose lowest fare Choose payment option "Book Now/Pay Later." When you receive your "Provisional Reservation" email, take note of the PNR (ignore the fare) Travel agency must send a Travel Industry Request on your behalf on company letterhead signed by the agency senior manager/director, referencing your PNR, and sent from the official agency email address to rebate@proflight-zambia.com Monday-Friday only Allow 48 hours for response in form of email from Rebate with PNR requested as correct Fare Basis/Amount.
Eligibility	<p>Fare is only eligible for full-time, contracted staff at the following:</p> <p>Zambian based partners:</p> <ul style="list-style-type: none"> Travel Agents with BSP ticketing authority in BSP ZM P0 VRS Partner Ticketing contract-holders for 2023 (excluding corporate account holders) Airlines or Air Charter Operators registered in ZM; foreign airline staff based in Zambia <p>South African based partners:</p> <ul style="list-style-type: none"> Travel Agents with BSP ticketing authority in BSP ZA Registered TMC (Travel Management Companies) using a BSP ZA ticketing agent Airlines or Air Charter Operators with a valid AOC/Operating license; foreign airline staff based in SA
Payment and Ticketing	<ul style="list-style-type: none"> Once your Industry fare is confirmed, we'll resend you the Provisional Reservation by email. Take note of your Ticketing Time Limit. Use Manage My Booking on our website to pay by Visa/Mastercard credit/debit card, Paypal, or SidEFT (SA only). When your payment is received, you will receive your eticket Customers in Zambia have the option to pay on account, or directly by EFT or in person at a Proflight office.
Flight Changes	For changes made before flight time, USD25 change fee after ticketing per passenger per sector.
Name Changes	Passenger changes not permitted after ticketing. Mis-spellings and passport corrections allowed through P0 central reservations office only with applicable Refund/Reissue fees.
Cancellation	No-shows, 100% cancellation fee
Refund	Non-refundable
Validity	<p>Sales Dates: current – 31Dec2024</p> <p>Travel Dates: blackout dates shall apply over School Term Travel Dates, Easter holidays, public holidays</p>
Baggage	As per current P0 policy for Firecracker fare family
Add-ons	Permitted with P0 interline/codeshare partners, contact rebate@proflight-zambia.com for such requests
Re-routing	Not permitted
Child	Child/Youth discount 0%, Infant 90%
Commission	Net fares only. No commission given.