



TURKISH AIRLINES

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ANNOUNCEMENT

AUGUST 2026

Dear Trade Partners

We would like to inform you about a new rule that will be implemented regarding the Stopover Accommodation Service.

Effective **September 2026, Miles&Smiles membership will become mandatory for all passengers wishing to benefit from the Stopover Accommodation Service.**

Accordingly, for Stopover accommodation reservations to be made from **September 2026**, it is important to ensure that **each passenger in the booking** is registered as a Miles&Smiles member, and that the membership number(s) is in the respective flight reservation.

Under the new implementation:

- If the passenger's Miles&Smiles membership number is already registered in the flight reservation, the existing Stopover reservation process will continue as usual.
- If the flight reservation does not include a Miles&Smiles membership number, the Stopover hotel reservation cannot be completed. Passengers who are not Miles&Smiles members may also enroll in the program after ticketing. Once the membership has been created, the Stopover accommodation reservation can be completed after the Miles&Smiles membership number is added to the relevant flight reservation.
- The new implementation will not constitute an irreversible restriction at the ticketing stage. If a passenger is not a Miles&Smiles member at the time of ticketing, it will be sufficient for the passenger to enroll in the program afterwards and have the membership number added to the flight reservation.



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