

TURKISH AIRLINES - ADDED VALUE PACKAGES

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TURKISH
AIRLINES



KNOW THE DIFFERENCE

TOURISTANBUL: Istanbul city tour for transit passengers - Transit time between 6-24 hours

STOPOVER: VOLUNTARY STOP (20+ hours or longer - 2 nts business class and 1 nt economy class)

STPC: INVOLUNTARY STOP (9+ hours for business class and 12+ hours economy class)

TourIstanbul

Turkish Airlines TRANSIT passengers with an **international connecting flight** in ISTANBUL, may be eligible to make use of a free TourIstanbul service.

The national flag-carrier offers the complimentary TourIstanbul service including transfers, access to historical sights of interest as well as sampling Türkiye's famed cuisine. Passengers can catch a glimpse of the varied history and cultural fusion which has made Istanbul such a vibrant and charming city.

REQUIREMENTS

- **TK International connecting flight in Istanbul**, and transit time of 6-24 hours.
- Passport & boarding pass
- Tours depart daily from **TK Hotel Desk, IST Airport, near exit 14**
- Highlights such as:- Topkapı Palace, Sultan Ahmet Mosque, Hagia Sophia, Grand Bazaar, Galata Tower, Dolmabahce Palace and many more.

INCLUDES:-

1 or 2 meals, depending on tour option
Return airport/hotel transfers
English guide
Entrance into certain museums and attractions

No need to pre-book. Information on schedules, see TK website: <https://www.turkishairlines.com/en-tr/flights/fly-different/touristanbul/>

EXCLUDES:-

- E-Visa (free for SA passport holders) & Compulsory Travel Insurance (USD12.00).
See link - <https://evisa.gov.tr/en/apply/>
- Items of a personal nature and cost not mentioned

STOPOVER (voluntary)

The Stopover in Istanbul program offers our passengers the opportunity to explore Istanbul. Passengers who are connecting internationally via Istanbul Airport can enrich their travels by discovering the city's history and cultural life with a Stopover in Istanbul. Enjoy free accommodation in partner hotels.

REQUIREMENTS

- ***Each passenger in the booking*** must register as a Miles&Smiles member. The M&S number(s) must be inserted in the respective flight reservation.
- Flights departing from South Africa, with an **International connection** from IST to Asia, Far East, Americas (USA, Canada, Argentina, Brazil, Colombia, Panama, Venezuela, Cuba), United Kingdom, Ireland, Europa, Middle East (Israel, Iran, Saudi Arabia) , North Africa (Morocco & Tunis)
- **Must PRE-BOOK** this service **more than 72 hours** prior to **1st departure**. **No exceptions.** Book online - [Stopover opportunity in Istanbul | Turkish Airlines®](#) / complete booking form & email - freehotelsouthafrica@thy.com
- Unaccompanied children under **18 years are NOT allowed** to make use of this program.
- Free accommodation is available to passengers with a stopover lasting 20+ hours.
- Free accommodation can be used on either the outbound or return journey.
- If stopover exceeds 24 hours, passengers must collect luggage upon arrival to Istanbul.
- Free accommodation is available for flights operated by Turkish Airlines and no codeshare or AnadoluJet flights

INCLUDES:-

- 2 Nights for Business class passengers in a 5* Hotel
- 1 Night for Economy class passengers in a 4* Hotel
- Accommodation
- Breakfast

EXCLUDES:-

- Return airport/hotel transfers
- E-Visa (free for SA passport holders) & Compulsory Travel Insurance (USD12.00).
See link - <https://evisa.gov.tr/en/apply/>
- Personal items and other cost not mentioned, ie: cost for travel around the city.
- Accommodation can be extended at own expense, at a discounted rate. Arrange and pay directly with the hotel

For more information, please see TK website: <https://www.turkishairlines.com/en-za/flights/stopover/>

STPC (involuntary)

Turkish Airlines is now offering free accommodation services to passengers flying from outside Türkiye, with an involuntary minimum connecting time of 9+ hours (Business class) and 12+ hours (Economy class). These passengers might qualify to benefit from the STPC services we procure through our contracted providers.

REQUIREMENTS

- Economy Class passengers, connection time of 12+ hours and Business Class passengers, connection time of 9+ hours.
- Transit flights with a connection time shorter than mentioned times above, will not qualify for this service.

- Passenger who has selected an available flight with 12+ hours connection time, because the early flight is full, will **NOT** qualify for this service.
- The layover period is calculated taking the landing time of the first flight and departure time of the second flight as a basis.
- Unaccompanied passengers under 18 years, are NOT allowed to make use of this service.
- A maximum of two nights accommodation will be offered.
- Turkish Airlines will select the hotel accommodating passengers.
- Hotel services are provided for passengers **on international connecting** flights via Istanbul Airport (flights CANNOT originate or end in Istanbul). Passengers on codeshare flights where a Star Alliance member airline is the operating carrier, are also included. Passengers with the connecting flight under the same confirmed ticket can benefit from this service.
- **Hotel STPC service is NOT allocated in the transit area.**
- Baggage will stay in transit, NO need to collect. Keep overnight cabin bag

NO NEED TO PREBOOK - If your travel plans meet this criteria, please proceed past passport control/customs and continue to the TK Hotel Desk at Istanbul Airport, near exit 14.

For more information, please see TK website:- <https://www.turkishairlines.com/en-za/flights/hotel-service/>

INCLUDES:

- Accommodation
- Meals
- Return airport/hotel transfers

EXCLUDES:-

- E-Visa (free for SA passport holders) & Compulsory Travel Insurance (USD12.00).
See link - <https://evisa.gov.tr/en/apply/>
- Items of a personal nature and cost not mentioned

TERMS AND CONDITIONS

Turkish Airlines reserves the right to cancel or change any of the Stopover packages at any time. These PROMO offers and accommodation are subject to availability and TK has the right to change T & C's at any time, without prior notice.

Passengers are responsible for all visa/passport and regulatory obligations required to enter and exit Türkiye (e-visa, visa fee, documents requested etc). Turkish Airlines is not responsible for any errors or inaccuracies in the information, which might be amended at any time, without prior notice.