

## TURKISH AIRLINES CORPORATE HELP DESK SOUTH AFRICA

The Turkish Airlines Corporate Help Desk in South Africa has been created to assist with bookings or requests submitted by authorized TMCs / corporate entities / travel agencies participating in the Turkish Airlines Corporate Club program, and to find a solution as quickly as possible for our customers.

The Help Desk operates during office working hours;  
(Monday-Friday, 09h00-17h00)

If the ticket is issued with Turkish Airlines Corporate rates,  
WE ARE ALWAYS HAPPY TO ASSIST WITH THE FOLLOWING;

- Ticket cancellation, refund or re-issue.
- Seat change, extra seat, upgrade.
- Fare Filing process or challenges.
- Check-in process.
- Baggage issues.
- Miles & Smiles.

Please feel free to contact us using the details below, and remember to quote the company's Tour Code;

### CORPORATE HELP DESK

EXCELLENT SERVICE THAT  
EXTENDS BEYOND  
THE AIRPLANE



[Corporatehelpdesk.za@thy.com](mailto:Corporatehelpdesk.za@thy.com)

